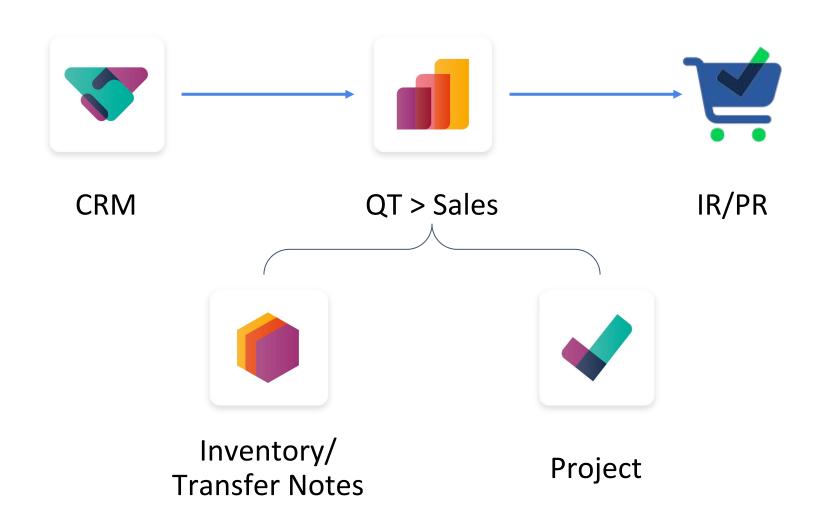
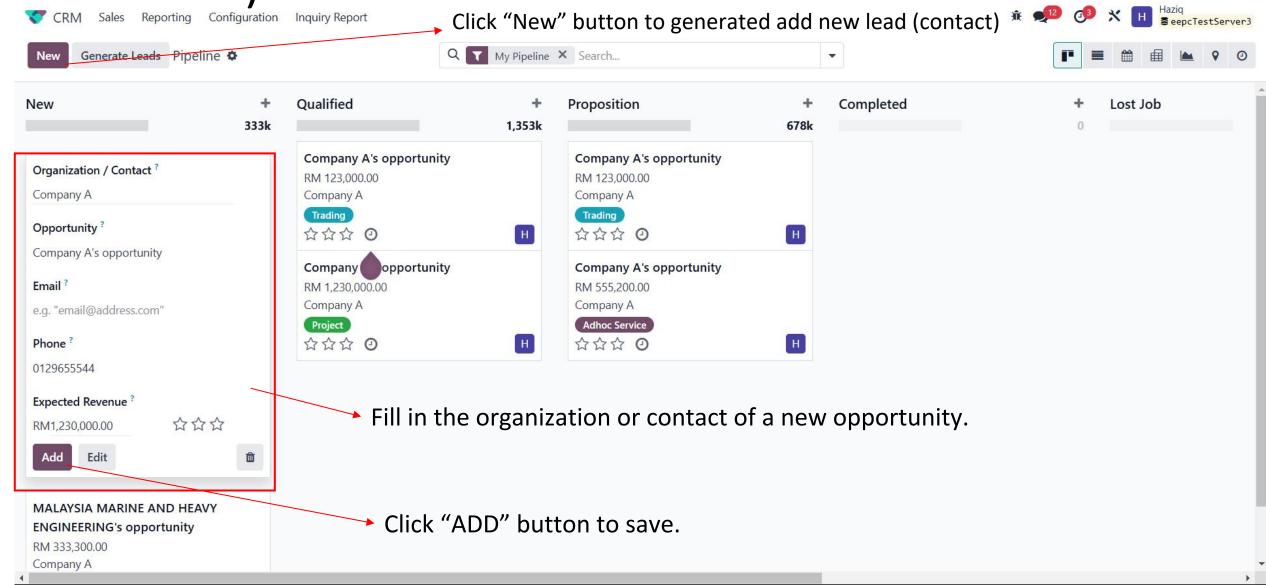


helps to organize your sales activities, track leads, close opportunities and get accurate forecasts

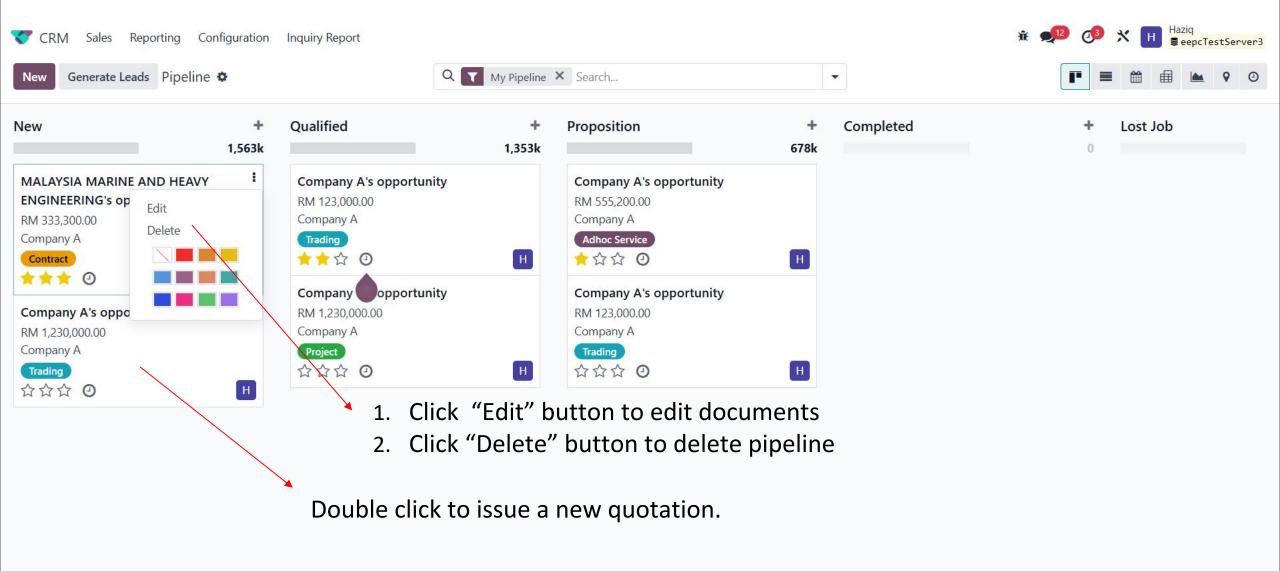
# Flow of Sales



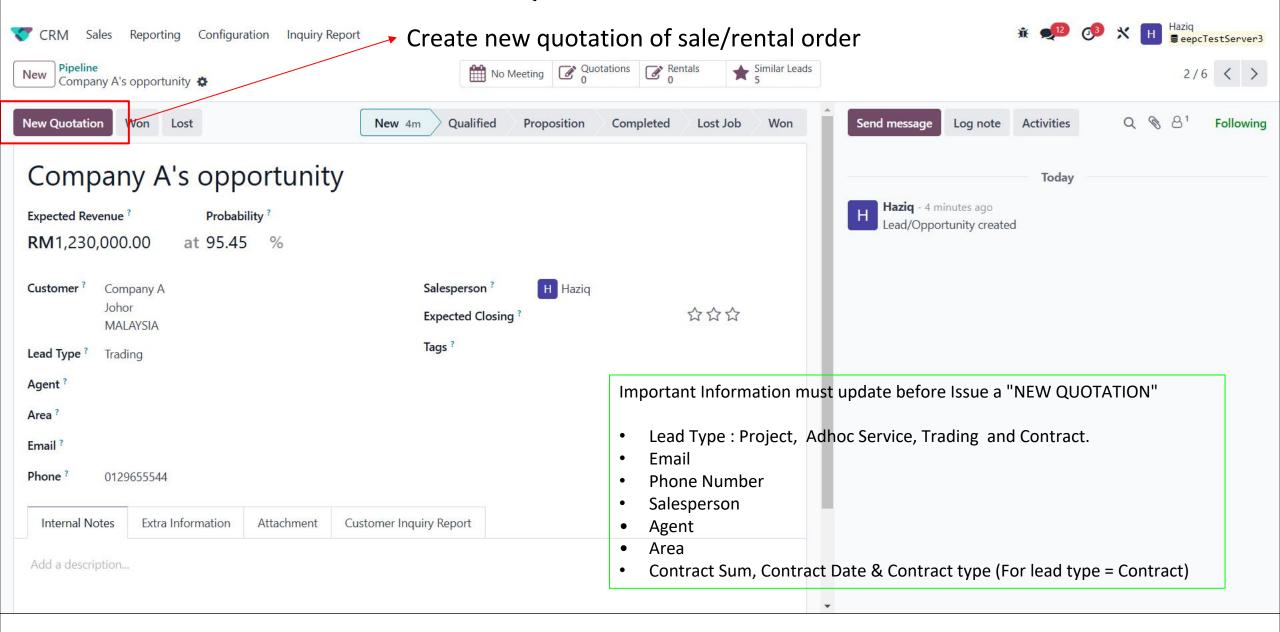
CRM – Create New Leads (new Customer Contact)



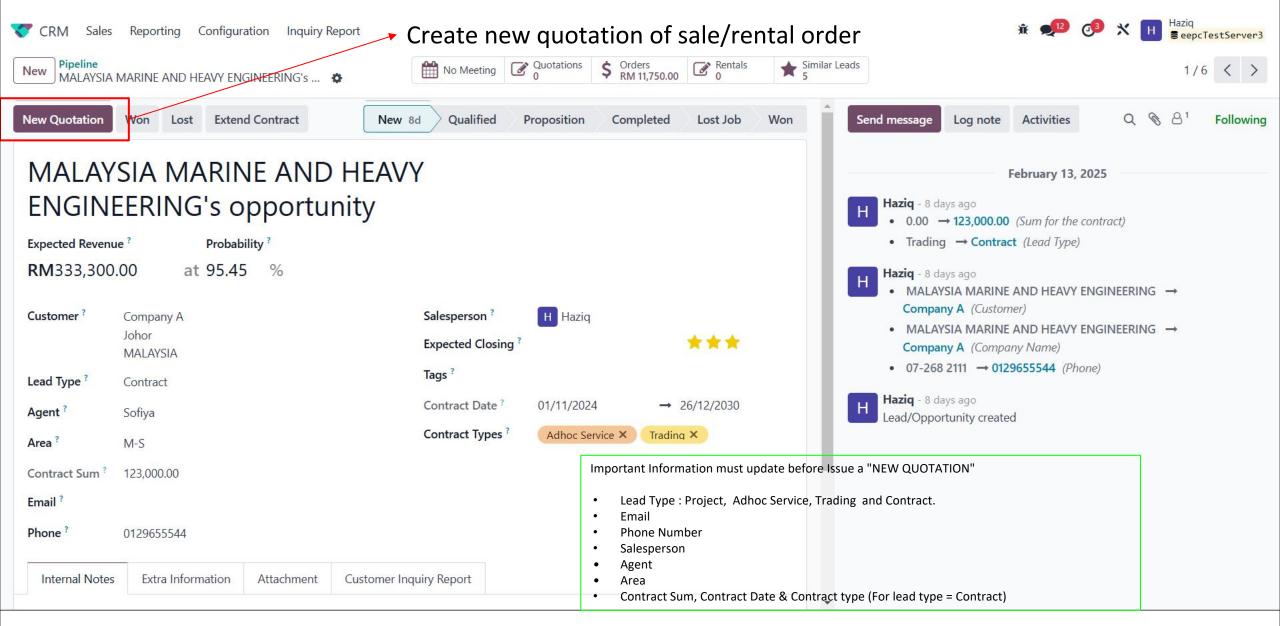
#### CRM – Edit Leads



#### CRM — Issue New Quotation (Trading/Adhoc service/Project)

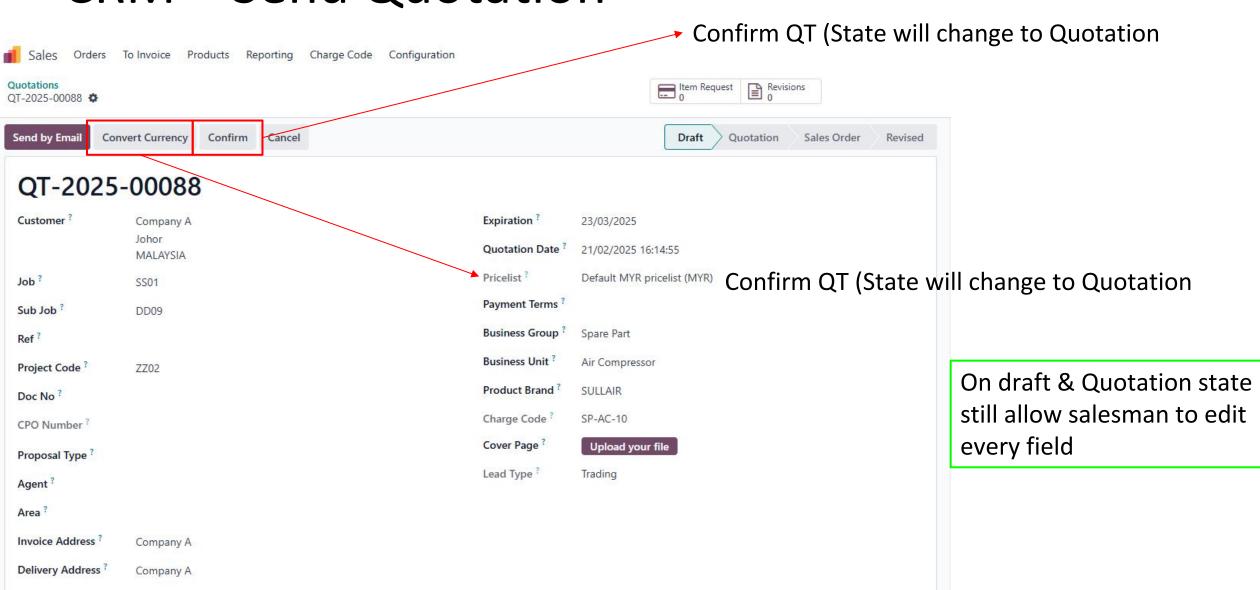


### CRM – Issue New Quotation (Contract)

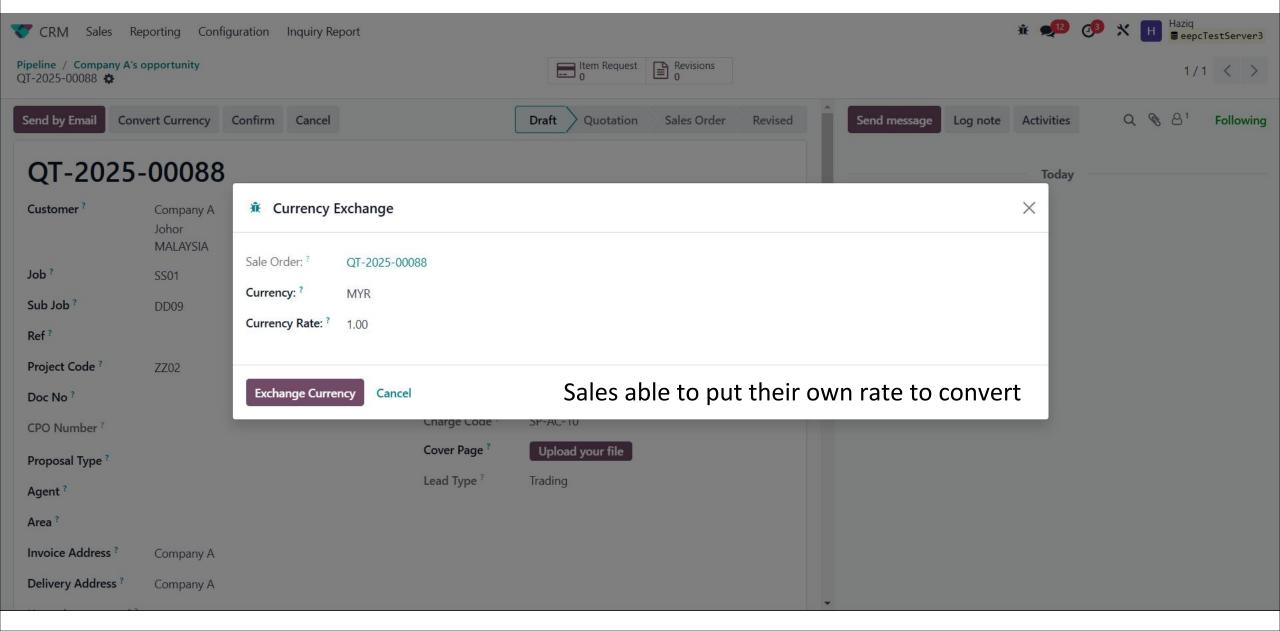


### CRM – Send Quotation

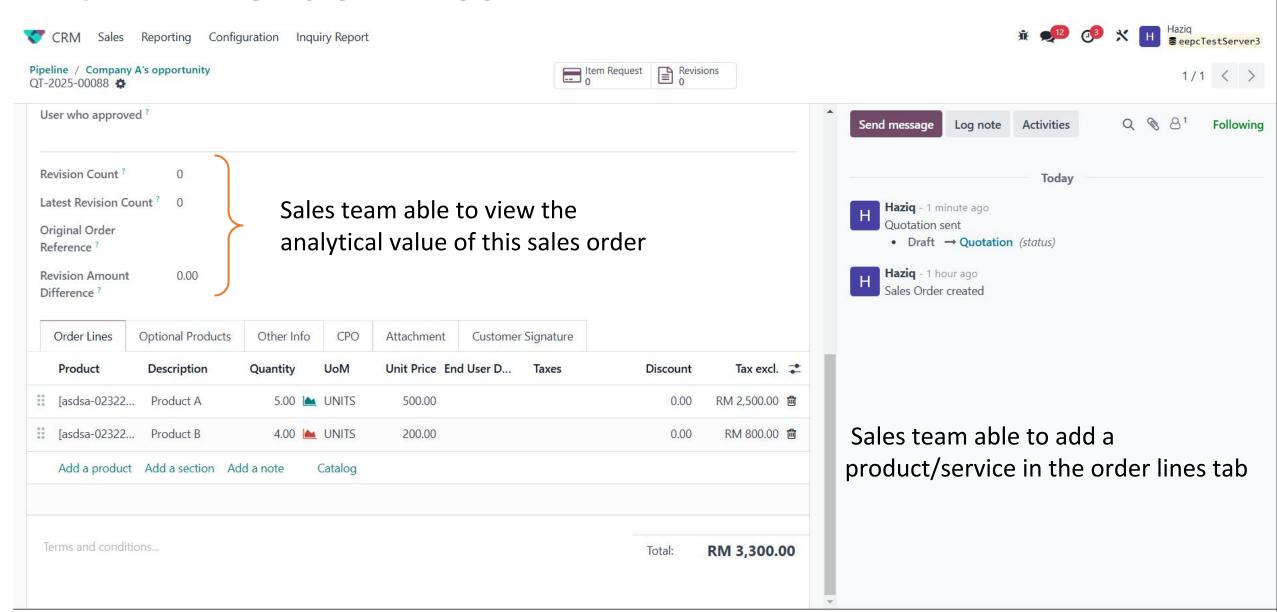
User who approved?



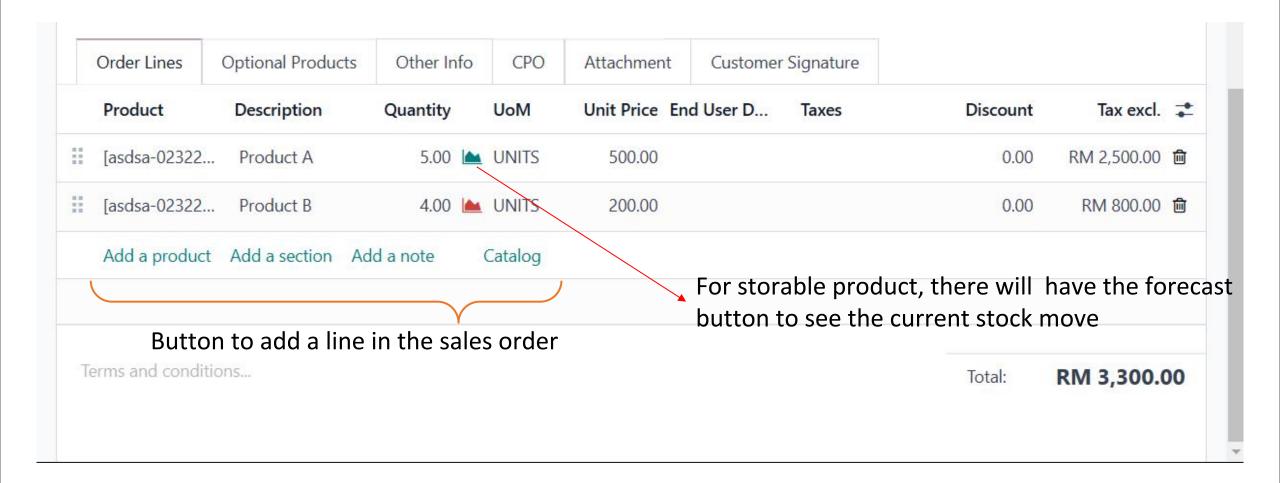
### CRM – Send Quotation



#### CRM – Order lines

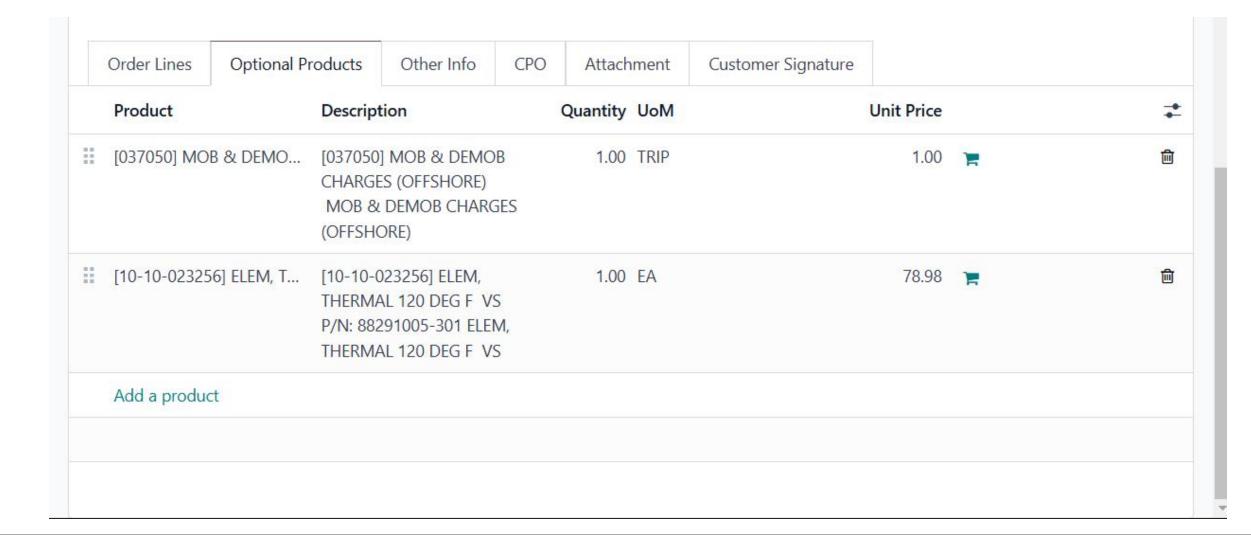


#### CRM – Order lines



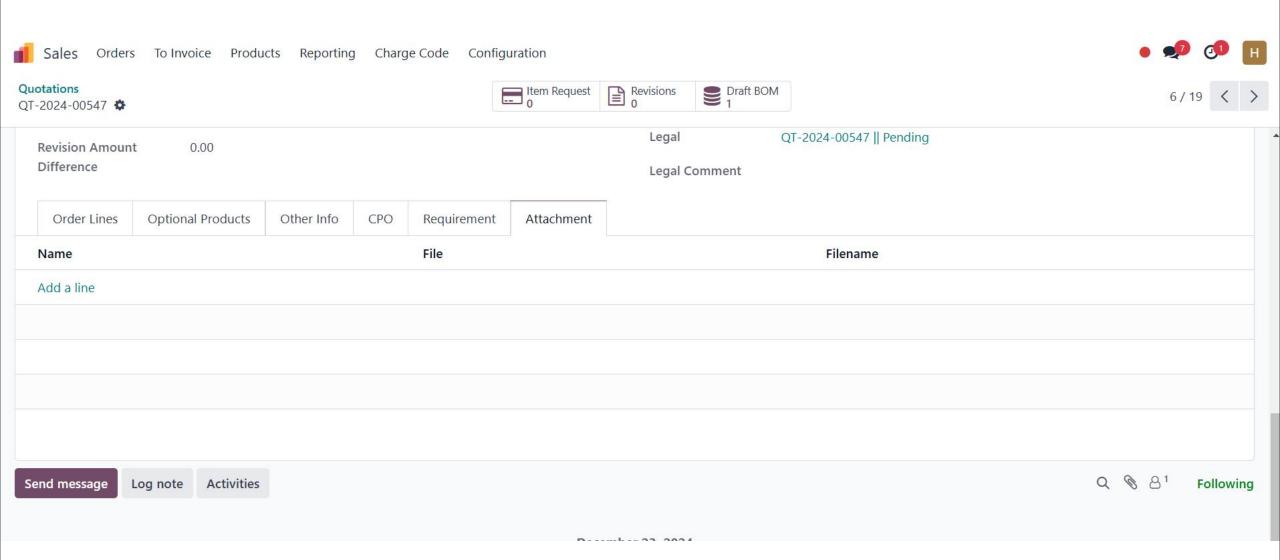
### QT – Optional Product

- Put a suggestion product for the customer within the system only. It will not print on the Sales order.
- The trolley icon allow to at the product line into the Sales Order



### QT – Attachment

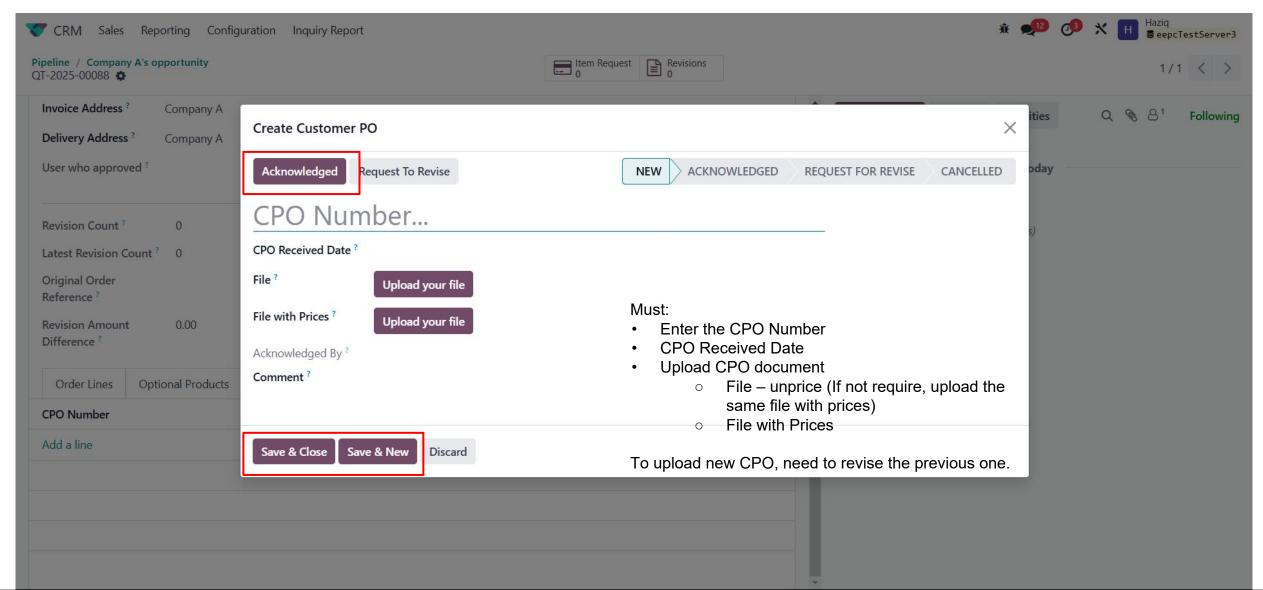
Allow salesman to upload other file to keep under this sales order



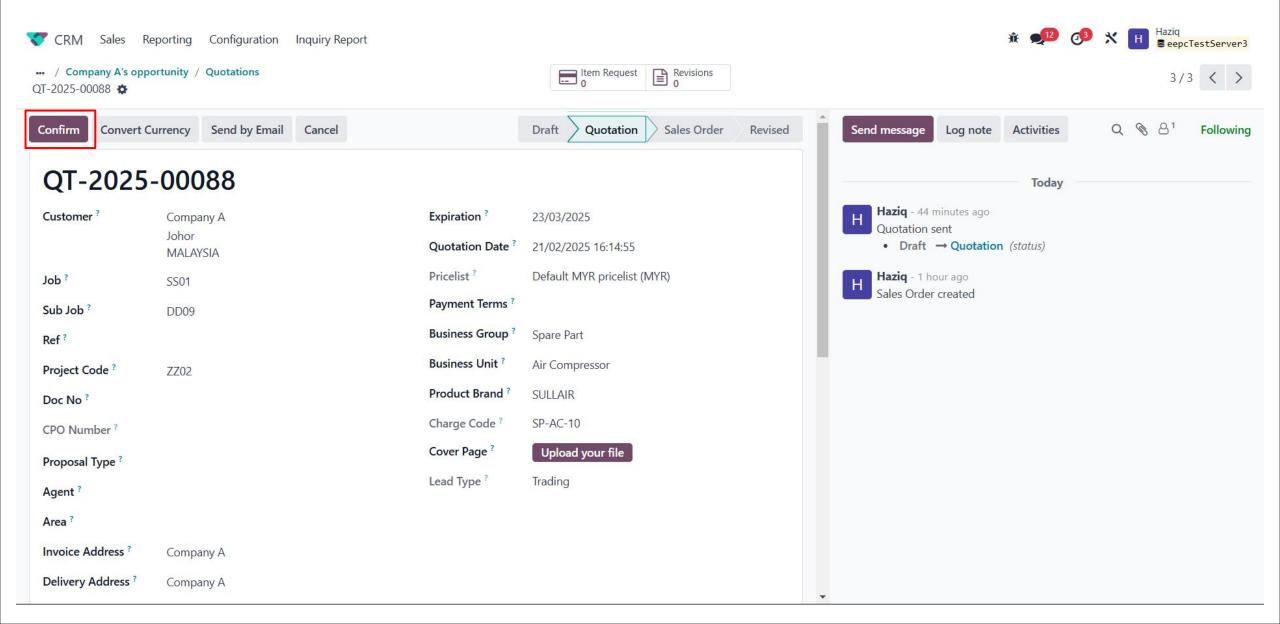
#### QT - CPO

(Sales Team or Application Team must "ACKNOWLEDGE" the CPO before this quotation can be converted to sales.)

Click "Add a line", update the CPO number and upload the CPO document and save.

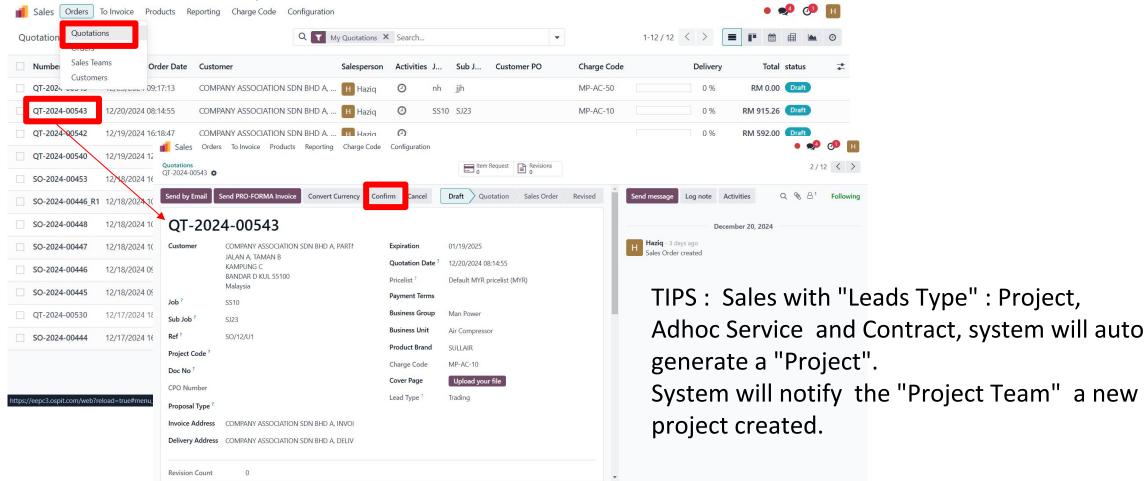


### CRM > Confirm Sales Quotation

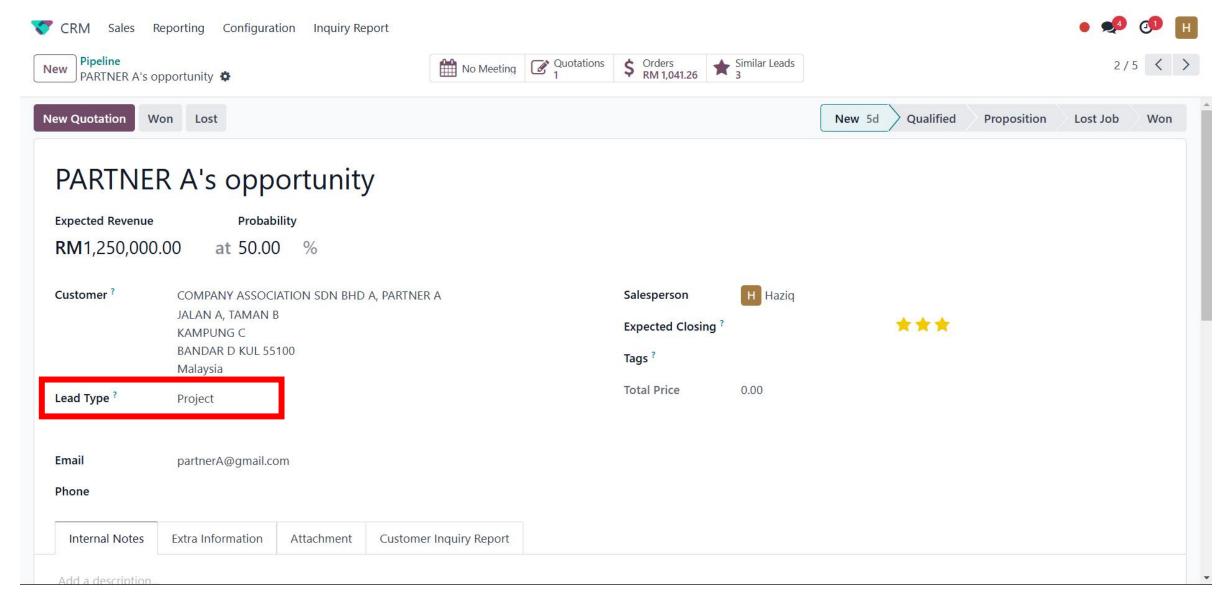


#### CRM > Confirm Sales Quotation

- 1. CRM > Sales > My Quotations
- 2. Select the quotation with number "QT-2024-00543", click "CPO", click "Add a line", update the CPO number and upload the CPO document.

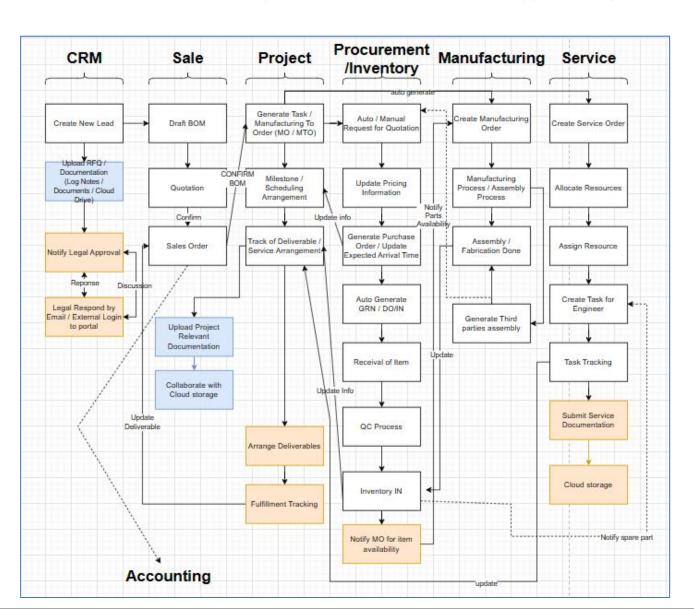


## Overview Of Lead Type - Project

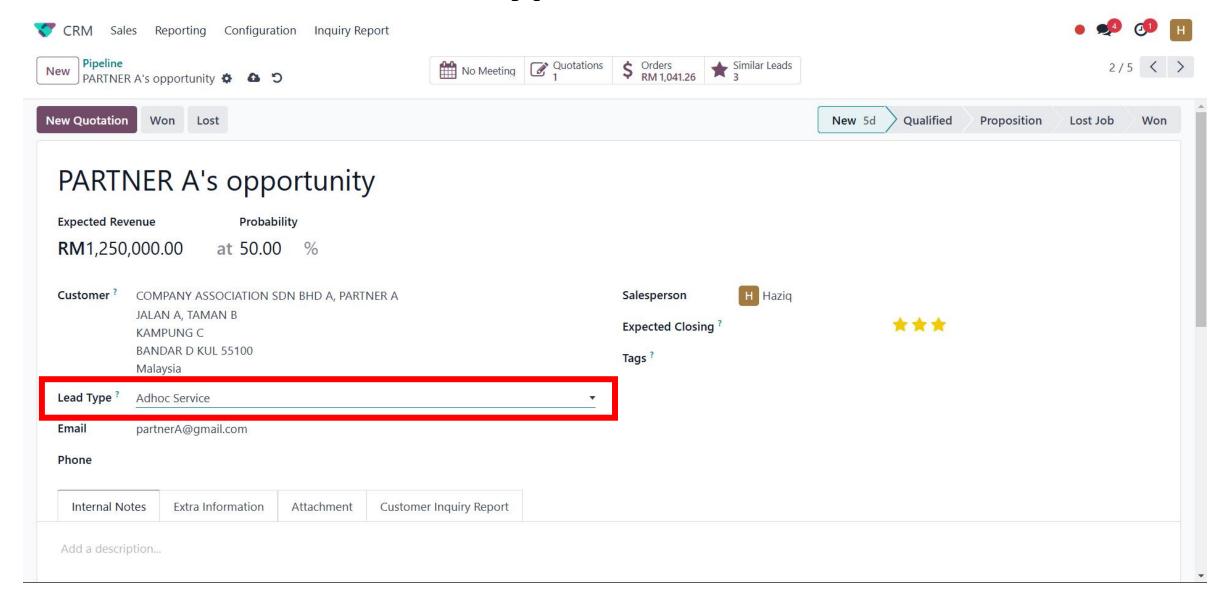


## Lead Type: Project Flowchart

This is the flowchart for quotation(s) with Lead Type "Project".

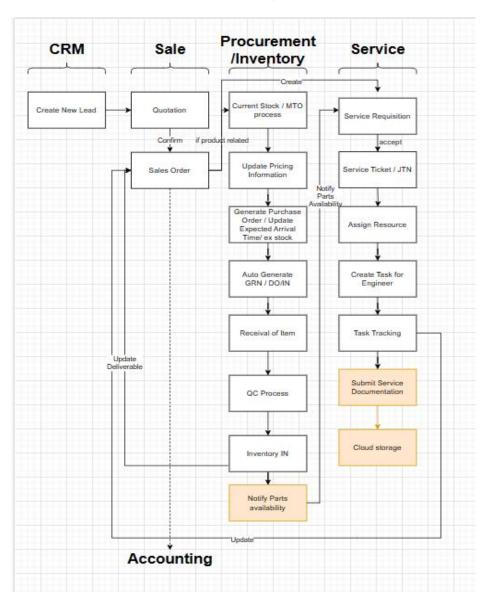


#### **Quotation with Lead Type: Adhoc Service**

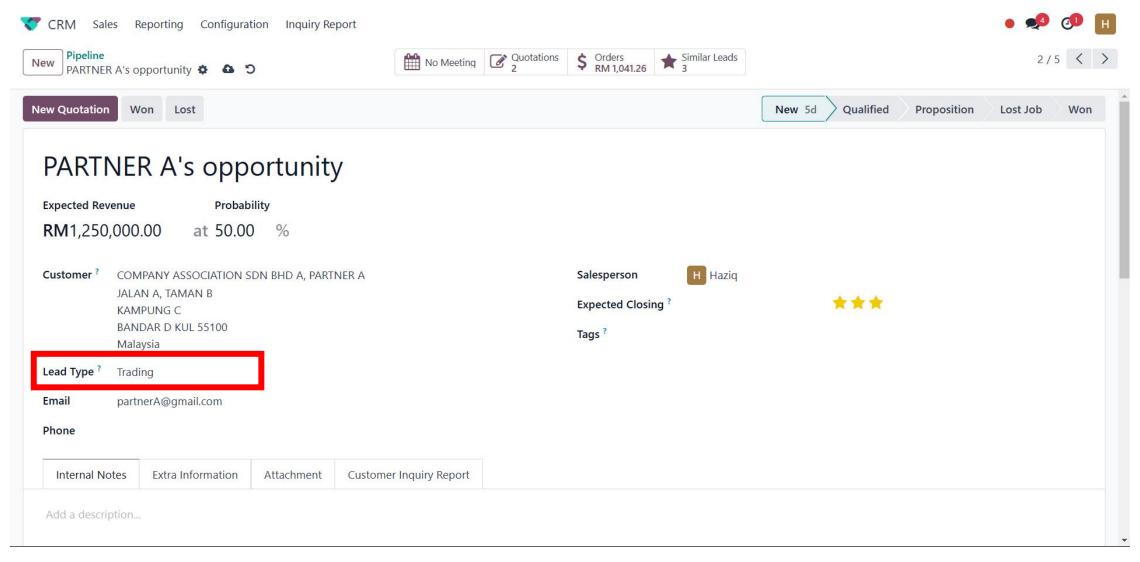


### Lead Type: Adhoc Service flowchart

This is the flowchart for quotation(s) with Lead Type "Adhoc Service".

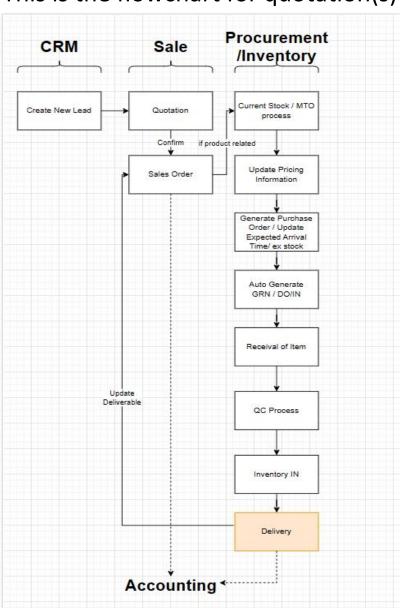


# Lead Type: Trading

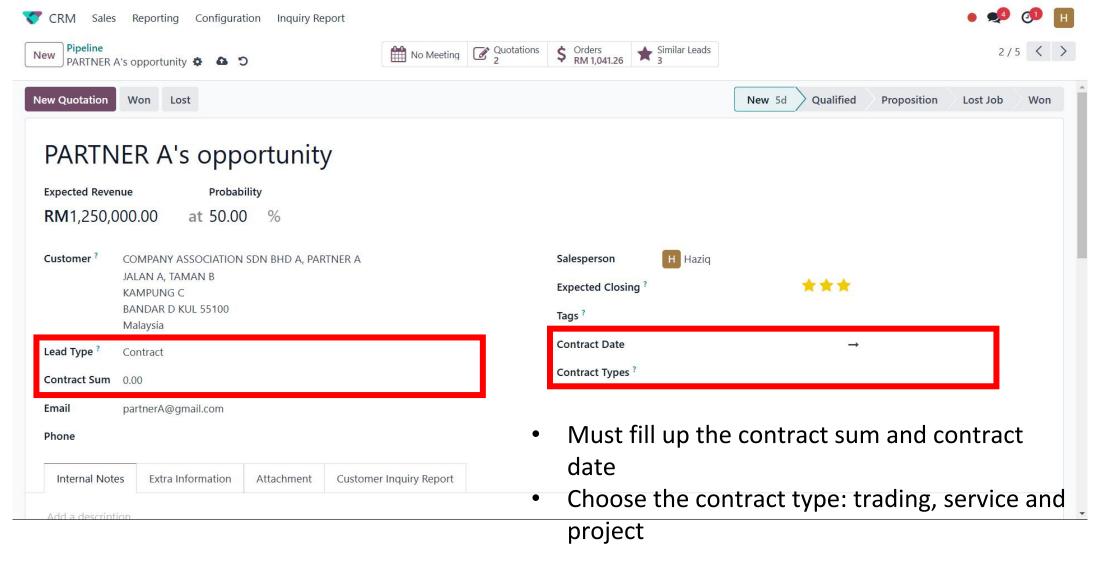


# Lead Type: Trading Flowchart

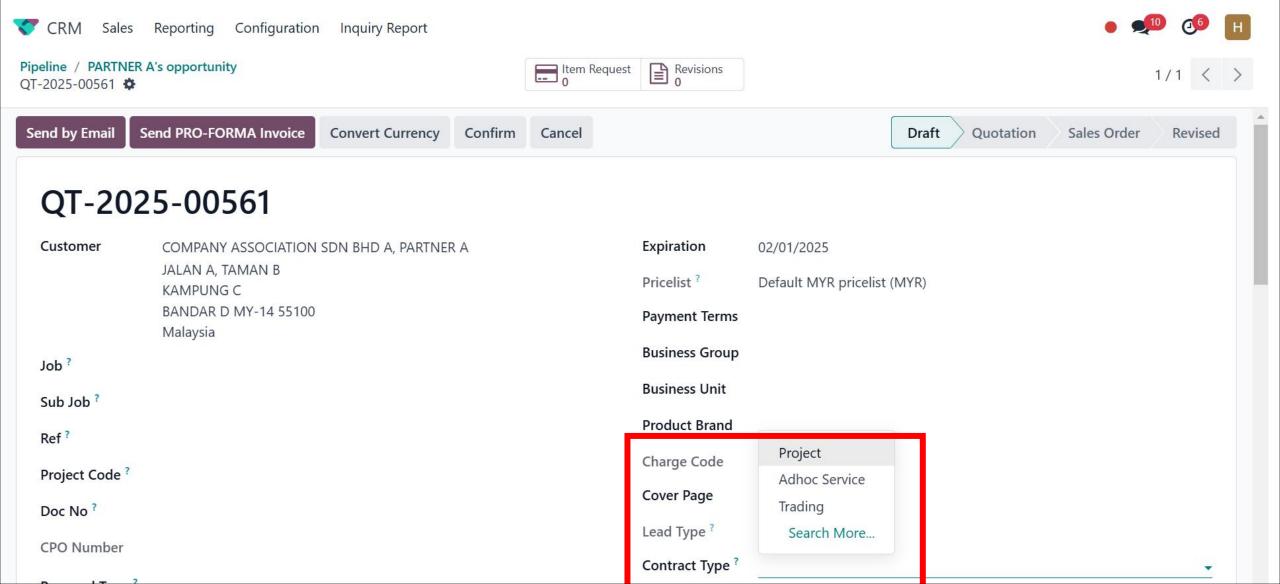
This is the flowchart for quotation(s) with Lead Type "Trading".



# Lead Type: Contract

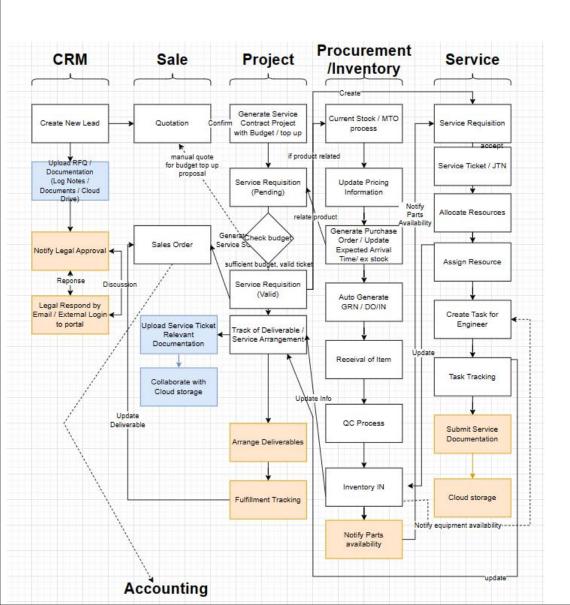


# Lead Type: Contract



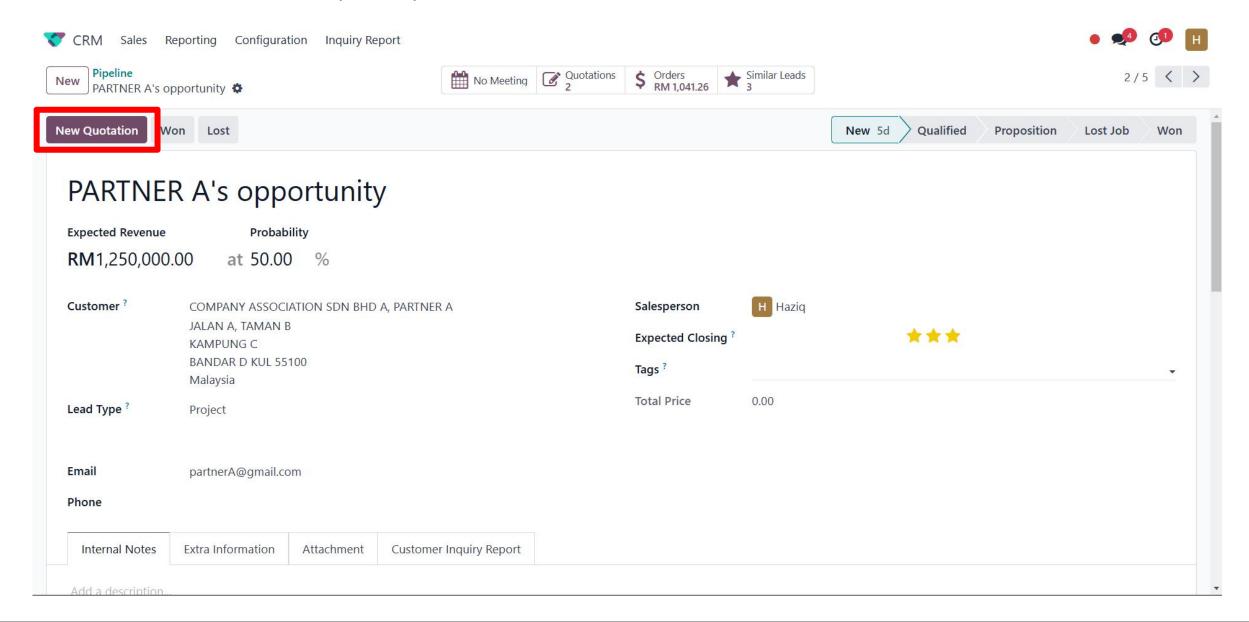
### Lead Type: Contract Flowchart

This is the flowchart for quotation(s) with Lead Type "Contract".



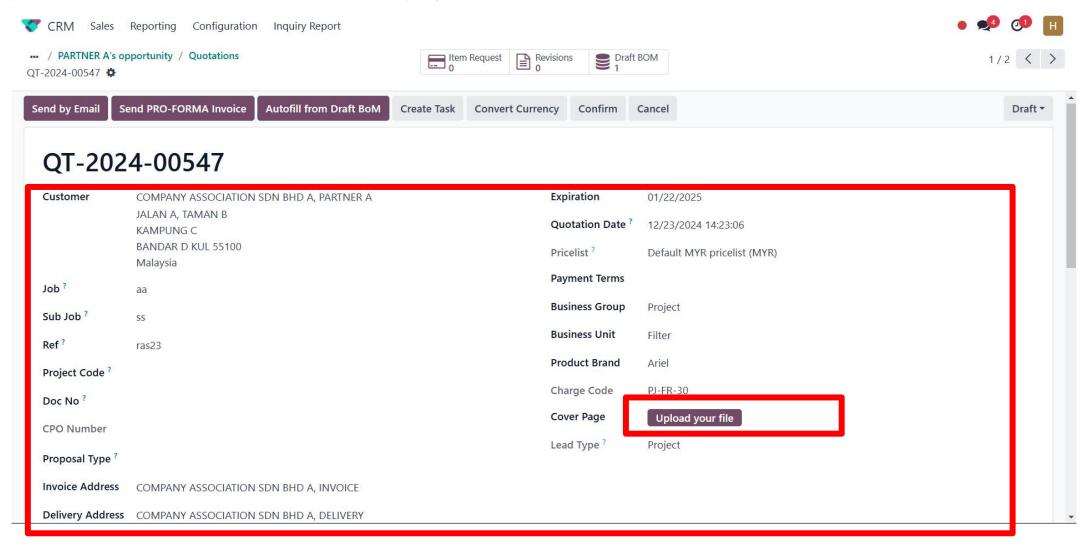
#### **New Quotation CRM**

Click "New Quotation" to open a quotation



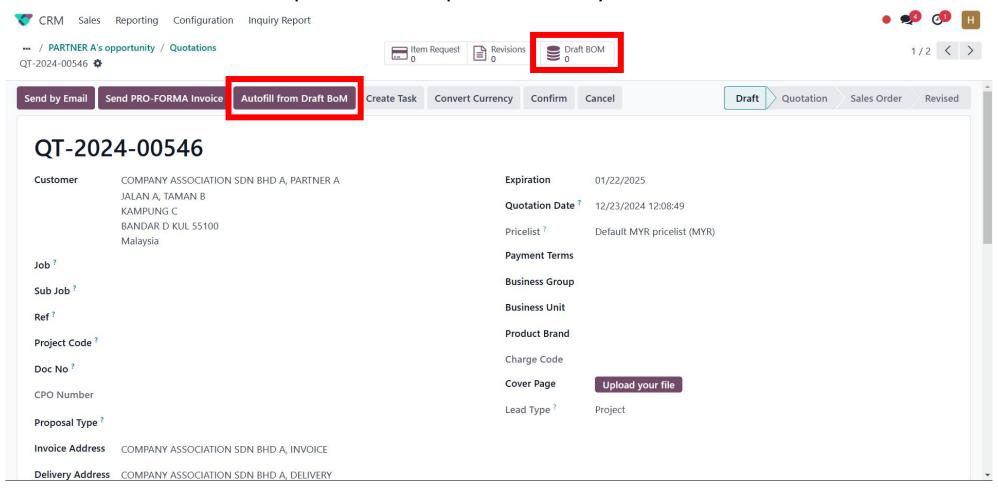
#### Quotation

- Fill in all the related field after the quotation is created.
- Upload a PDF document for the cover page.



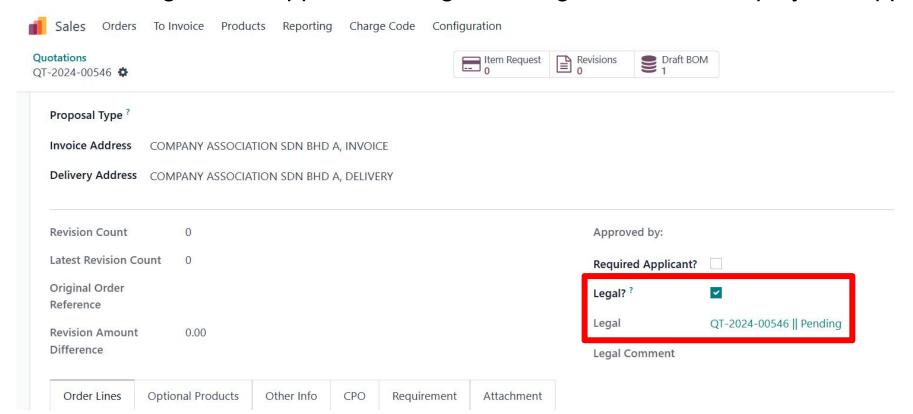
### **Draft BOM List (Project type)**

For the project lead type, there will be the draft bom in the Sales Order. Once draft the BOM, click on the Autofill from draft BOM button to pass back the product from your draft BOM to Sales Order



### Request Legal approval from Legal Team

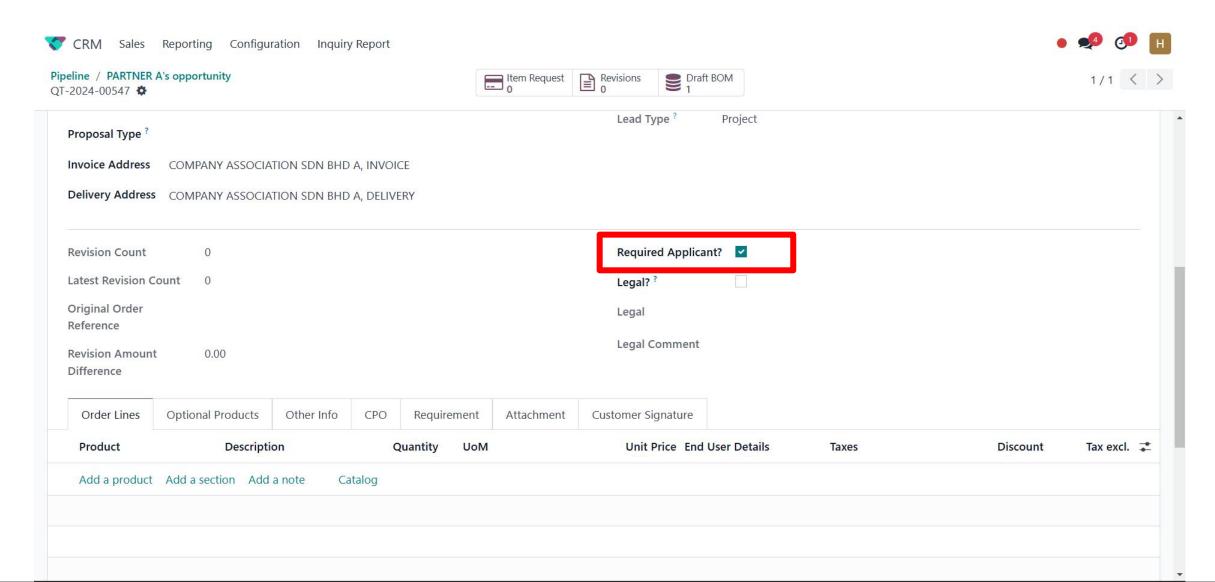
- Tick "Legal" if you need legal team to view and approved legal.
- Only project can required legal.
- Before the legal team approve the legal, the legal status will display as "Pending".
- After legal team approve the legal, the legal status will display as "Approved"





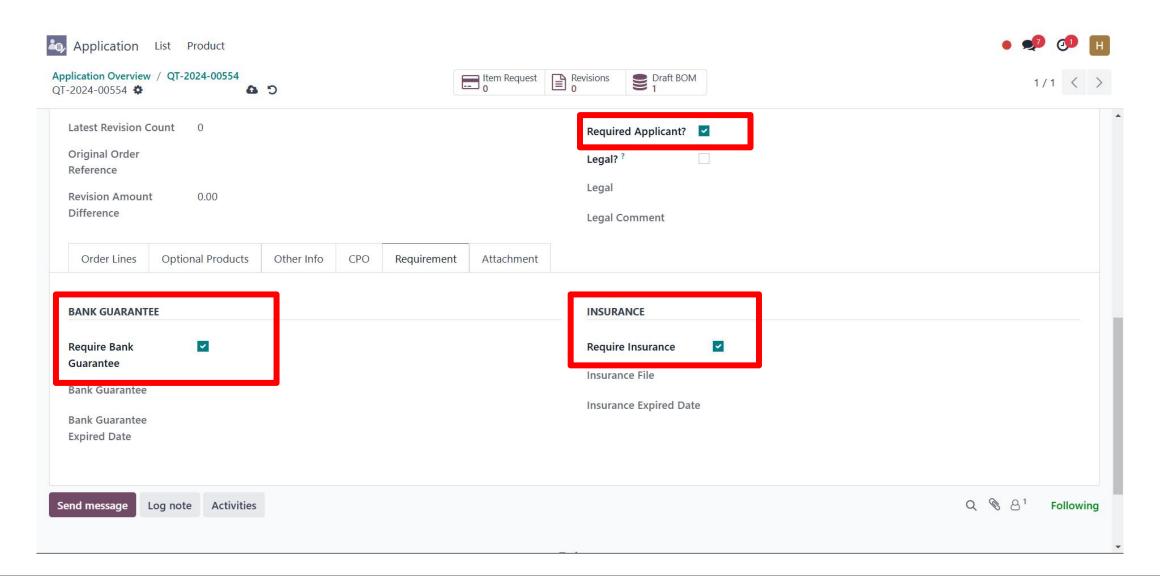
### Send Required To Application Team in the SO

- Tick "Required Applicant" if you need application team to draft BOM.
- Only project can required applicant



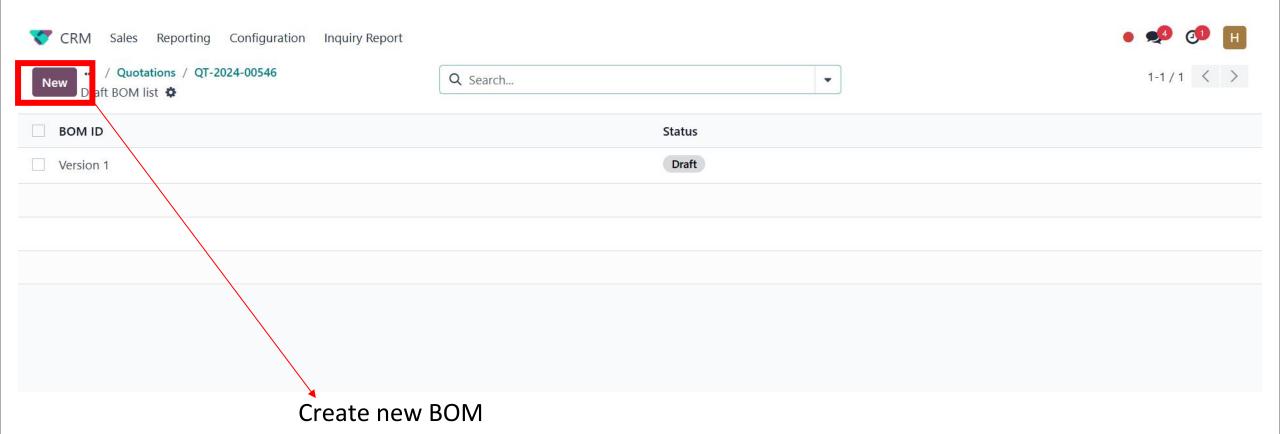
### Required Bank Guarantee and Insurance

- Must tick on the applicant
- Sales team can mark the Bank Guarantee and Insurance boxes, if required applicant team to attach files.



## **Draft BOM List (Project type)**

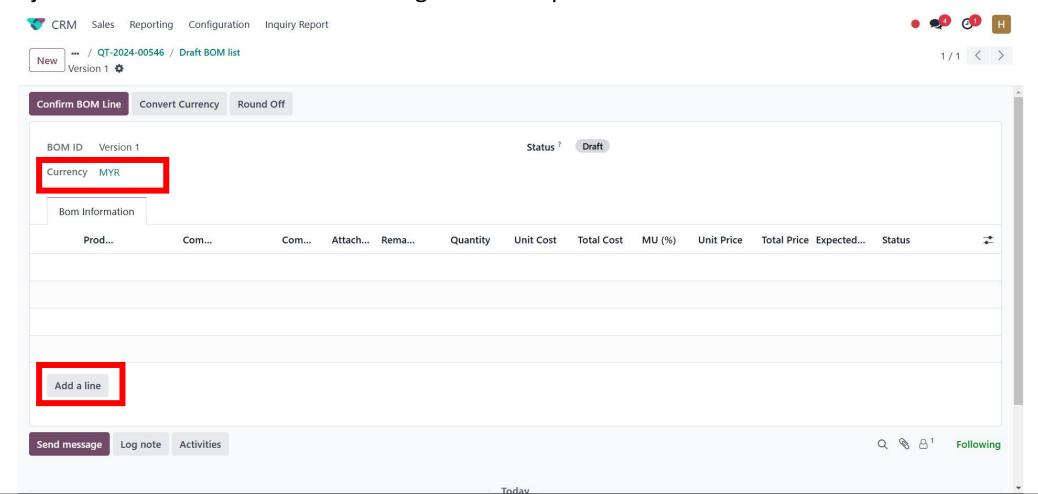
- Click on "New" to generated a new BOM version.
- Select an existing BOM version to edit or add on difference component.



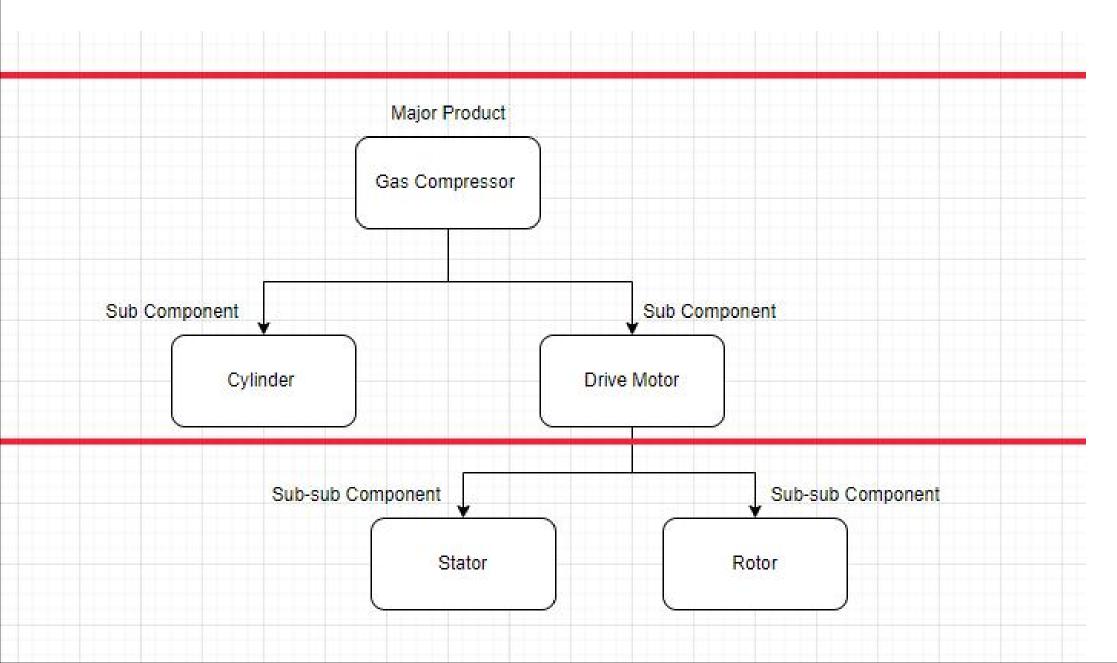
# How to create a Major product and add sub component and sub-sub component product in BOM Version

#### Major product >Sub component>Sub-sub component

- Select currency.
- Major Product > Click "ADD A LINE" to generated a product.

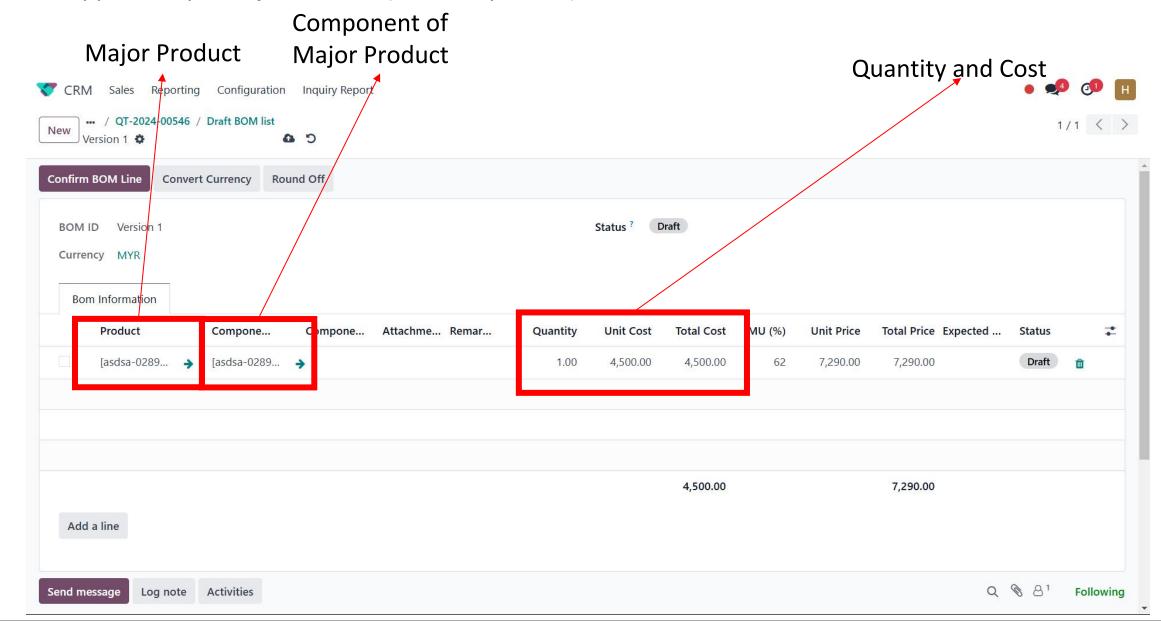


### **Draft BOM Flow**



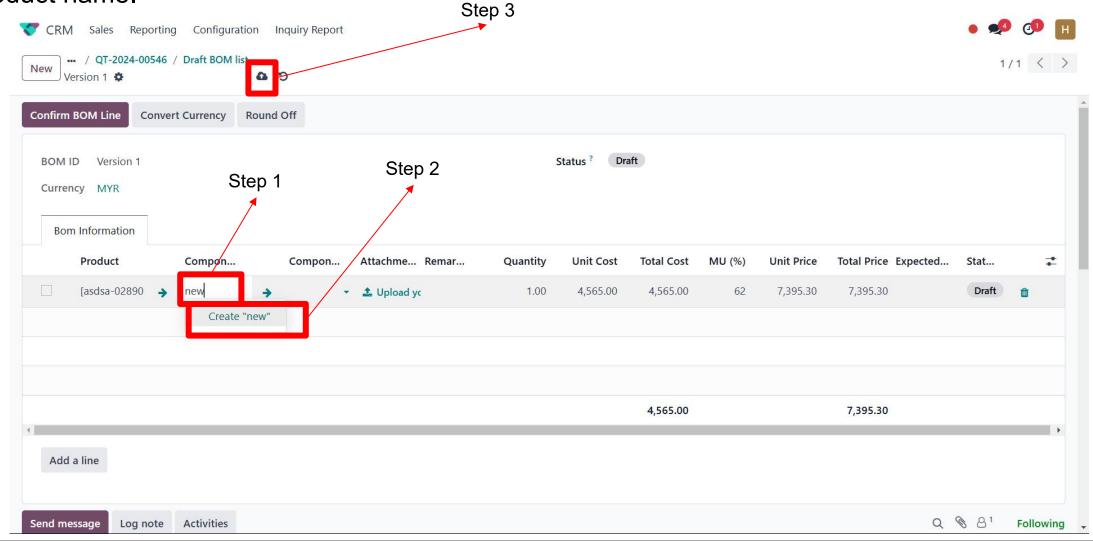
### **Create Major Product in BOM**

Shell's opportunity > Major Product (Gas Compressor)



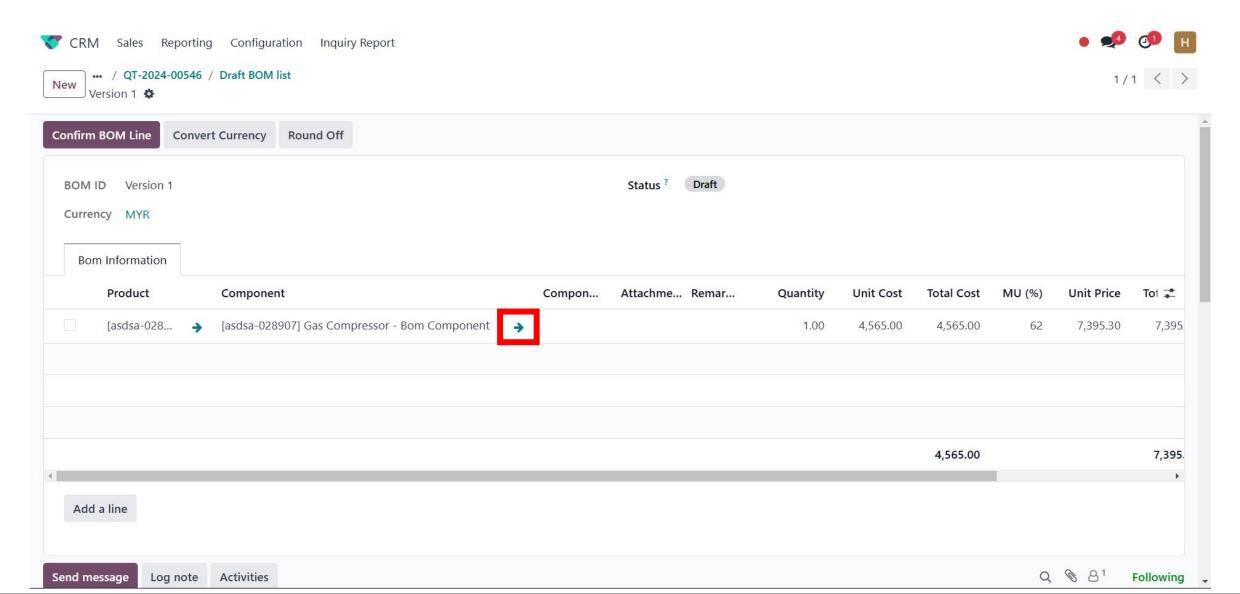
- 1. To create component, Click on empty component line and type anything
- 2. An option to create will appear, click on it.
- 3. After creation, click on save button (top left update cloud icon)

4. The system will then automatically update the component name based on the product name.



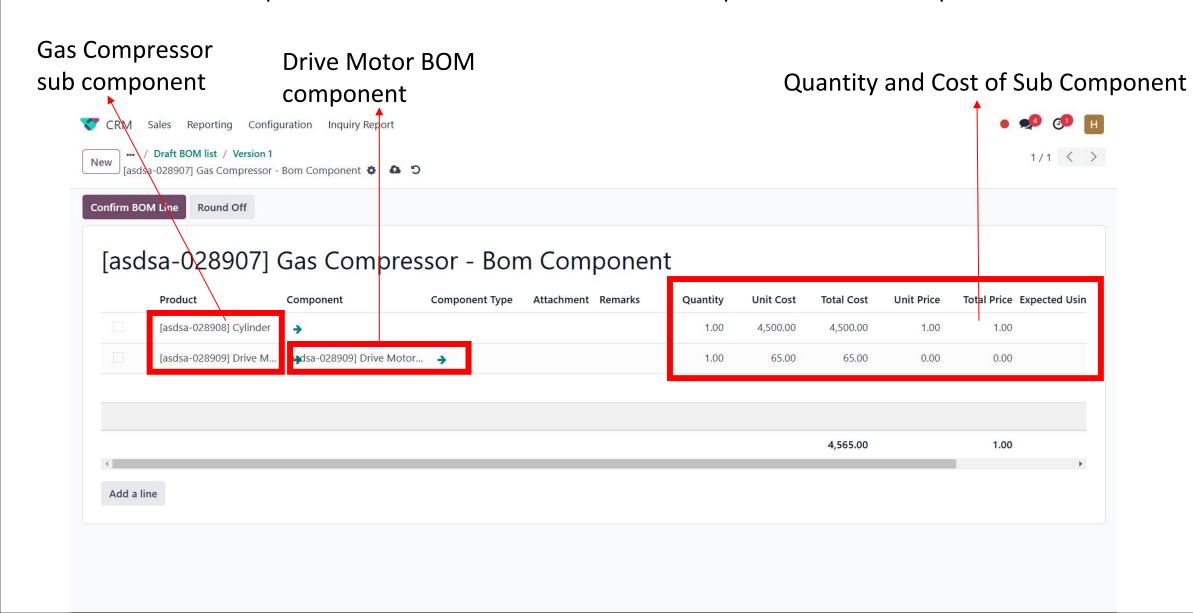
### **Enter to Gas Compressor - Bom Component page**

Click the arrow next to the component to enter to Bom Component of Gas Compressor page.



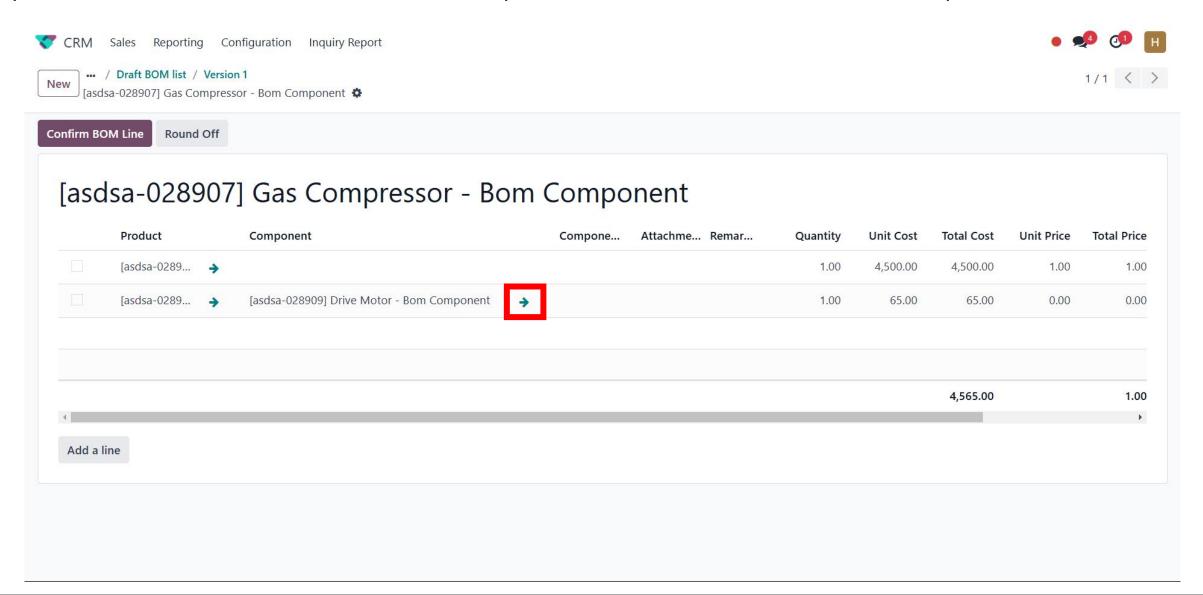
#### **Gas Compressor - Bom Component Page**

After enter to Gas Component section. Click "ADD A LINE" to add product of Sub Component.



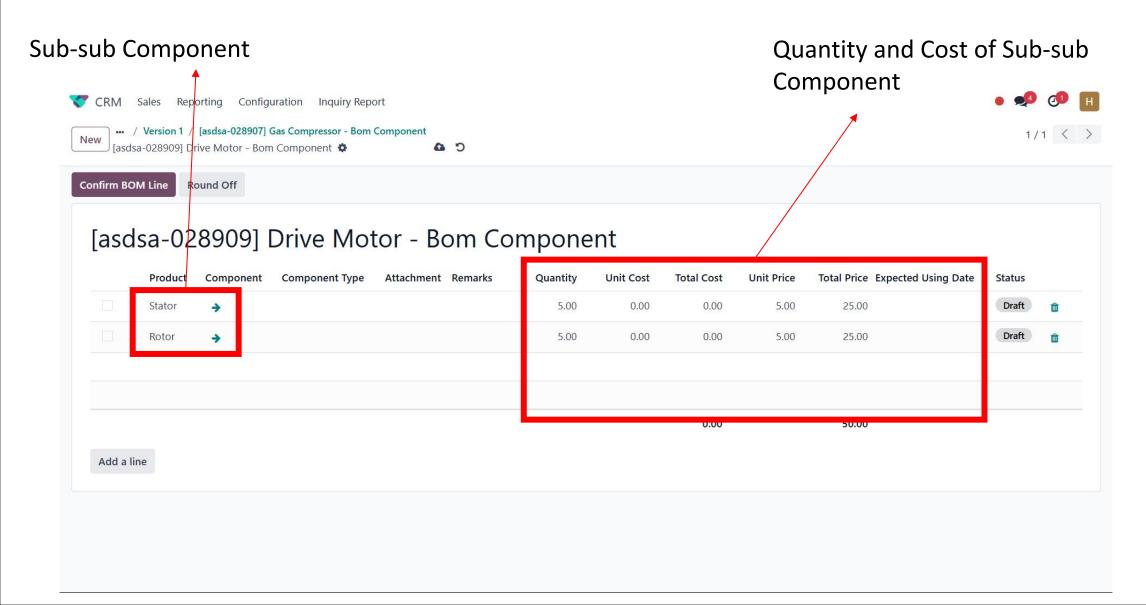
#### **Enter to Drive Motor – Bom Component page**

If you wish to create a "Drive Motor - Bom Component", click the arrow next to the Component.



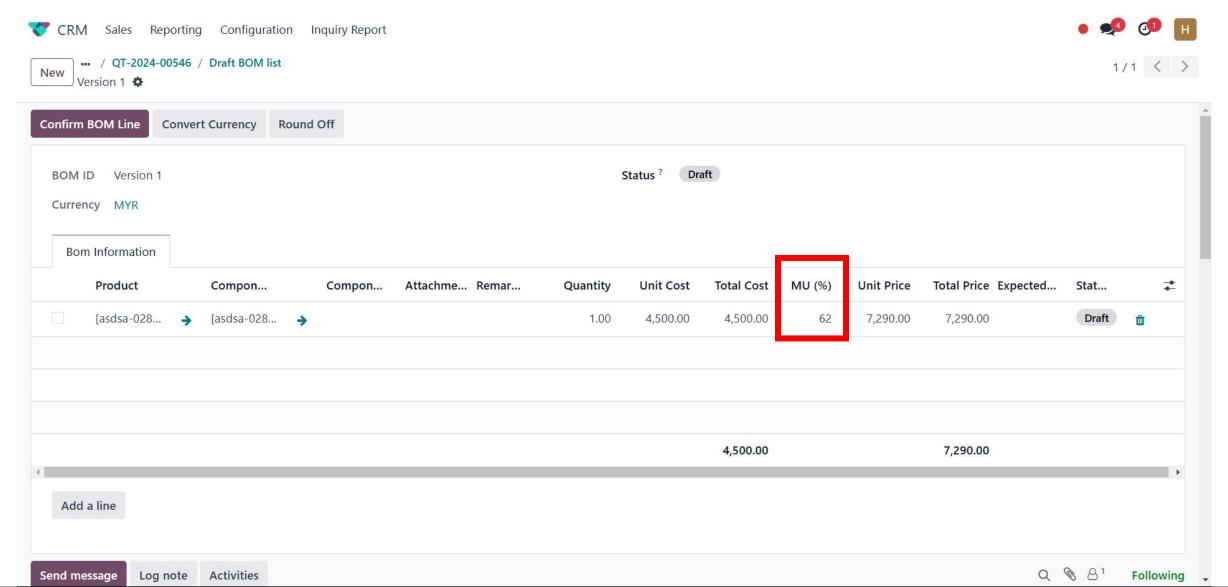
#### **Drive Motor Component Page**

After enter to Drive Motor – Bom Component section. Click "ADD A LINE" to add a component of Drive Motor.



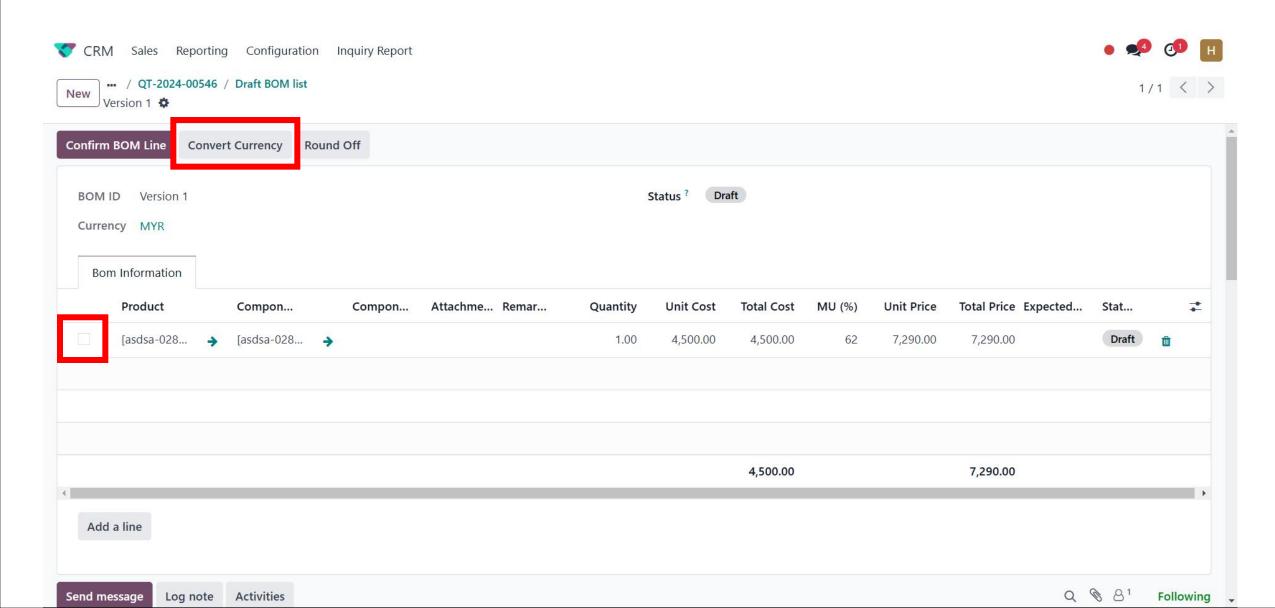
# MU (Multiplier or Markup)

After fill up the BOM list, application team can also set up a multiplier of the total price at the major product section if needed.



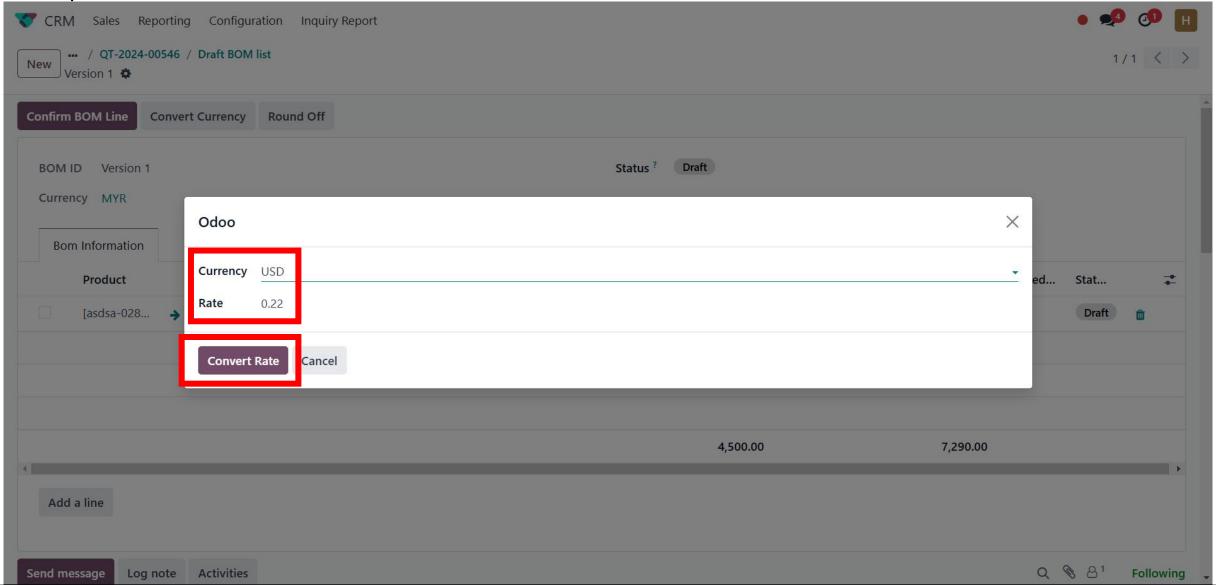
## **Convert Currency**

Select the BOM line, then click the convert currency button.



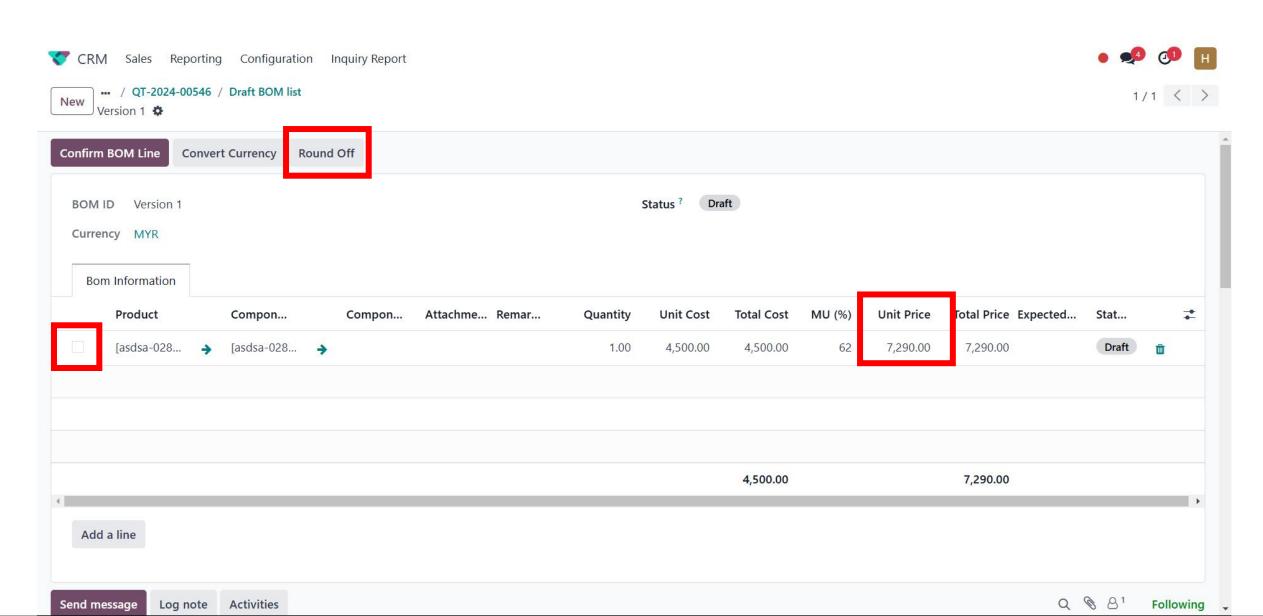
### **Convert Currency**

Select the exchange currency and user able to reset the rate of the currency. Once convert, all the cost and price will be updated.



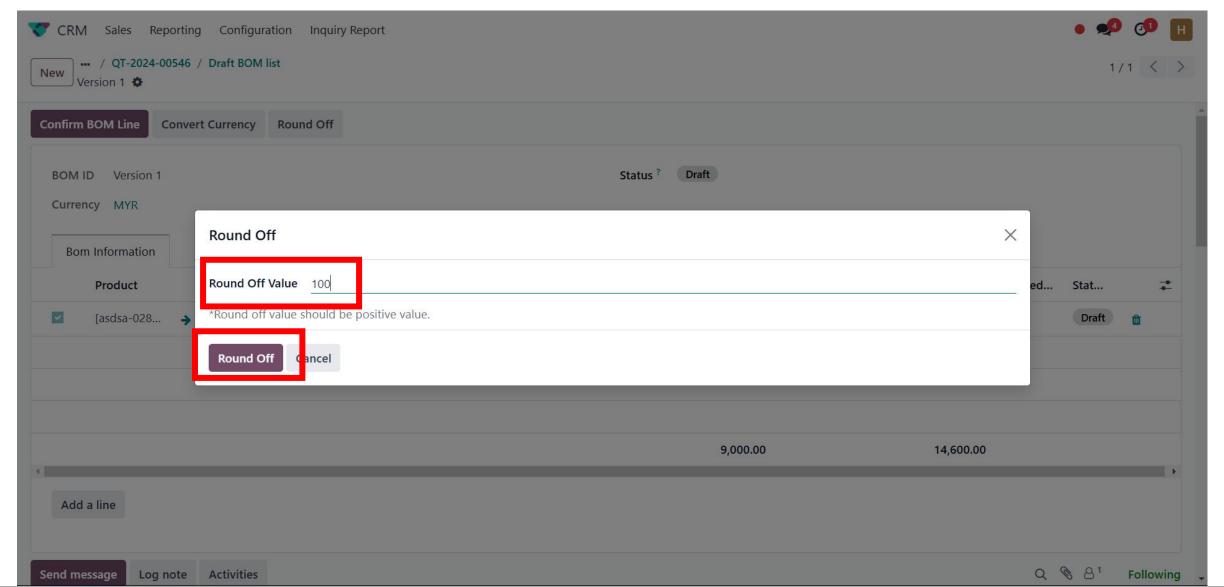
## Round off the unit price

Select the BOM line, then click the Round Off button.



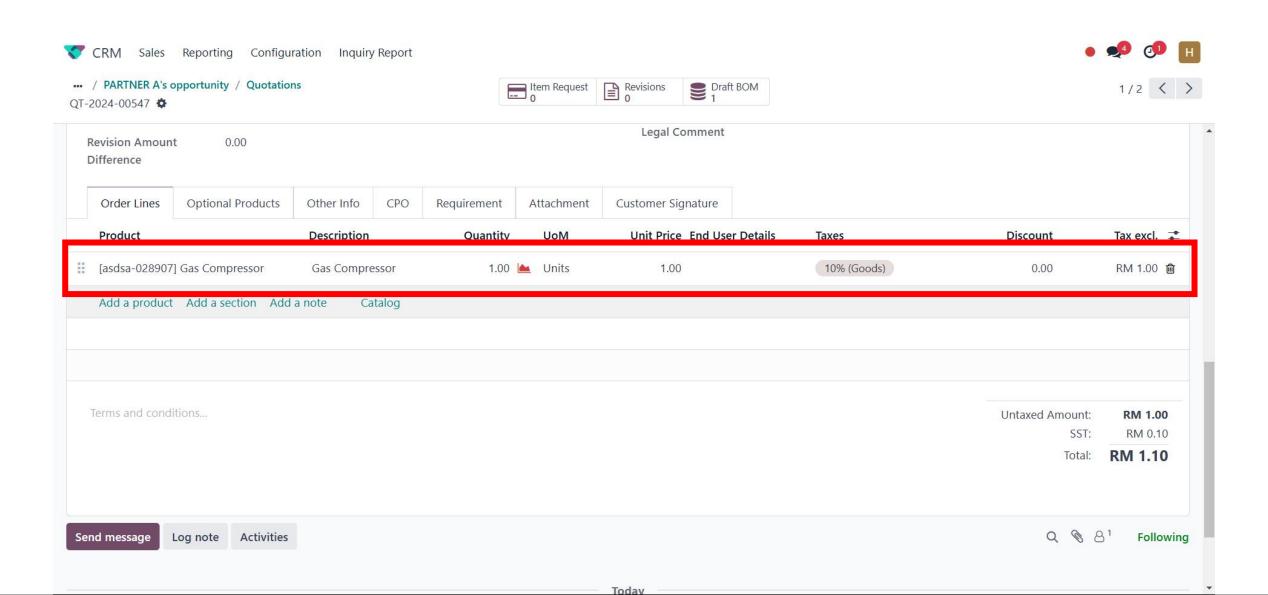
## Round off the unit price

Enter the round off value. Then click on the Round Off button, then the unit price will positive round off to the nearest value that user set earlier.



#### **Autofill from Draft BOM Button**

Once click the button, the major product in Draft BOM will be copy to the Sales Order



## Waiting Other Department Status Approval

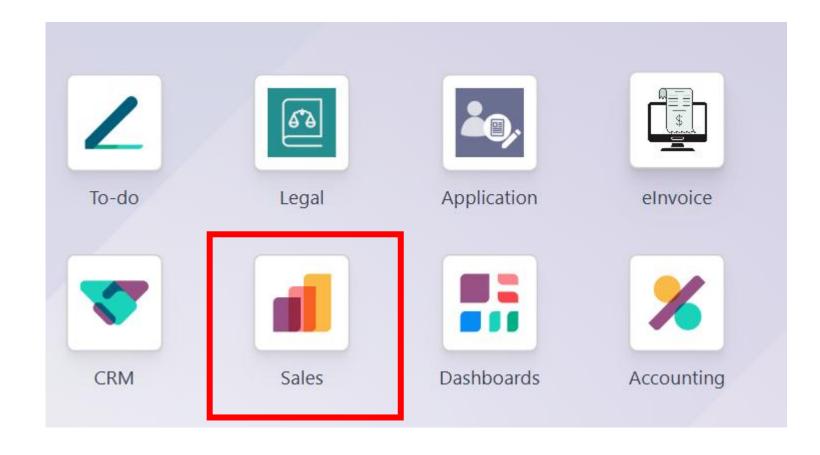
#### Legal Advice Team Process

- -Need approval Legal Documentation
- -Status pending is waiting Legal advice access to upload documentation and approval
- -once's legal advice approval, The status will show on approval

#### **Application Team Process**

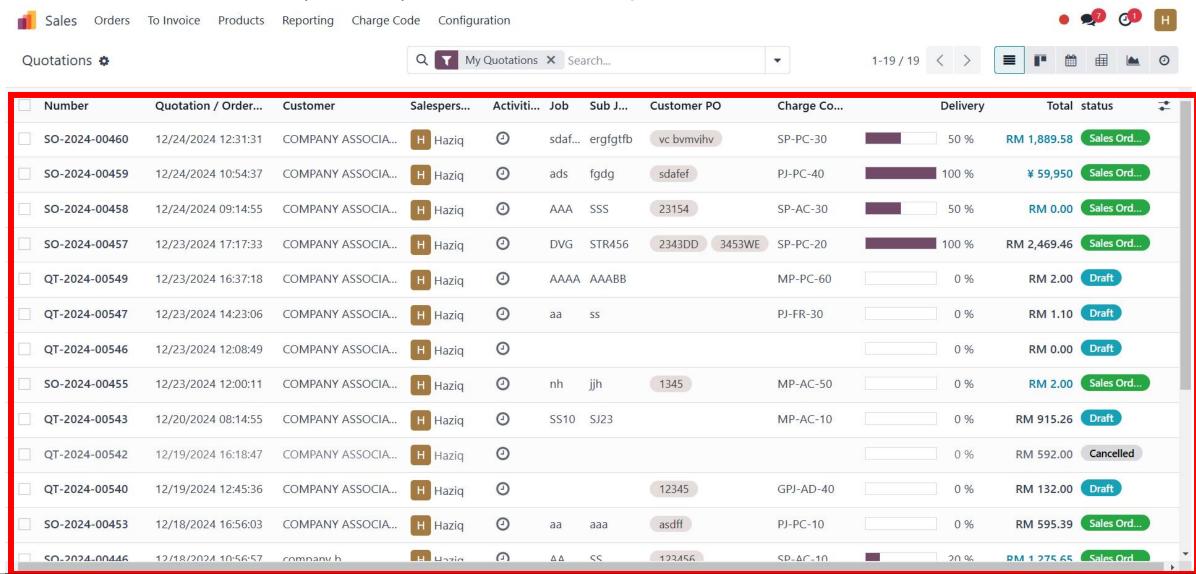
-Created Draft BOM Version

# SALES MODULE



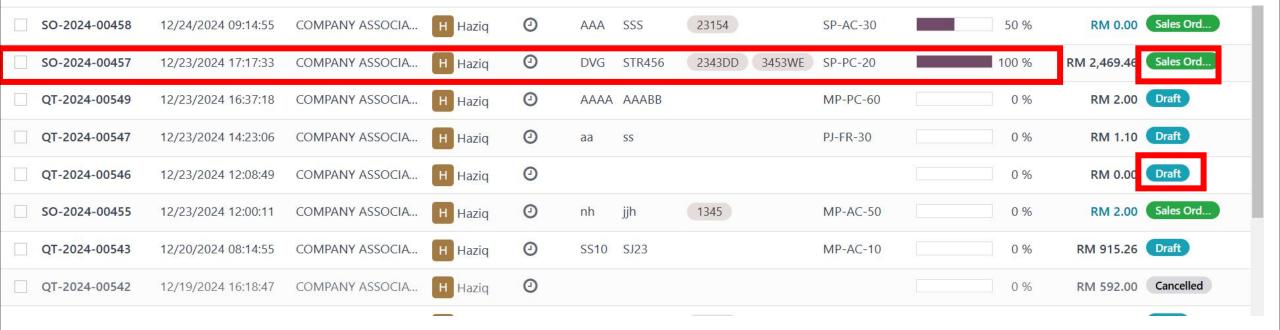
#### **Quotation Overview**

- Quotation Overview show all of the sales quotation you that you have created and the status
- Click the sales order (SOxxxx) to view the sales quotation.



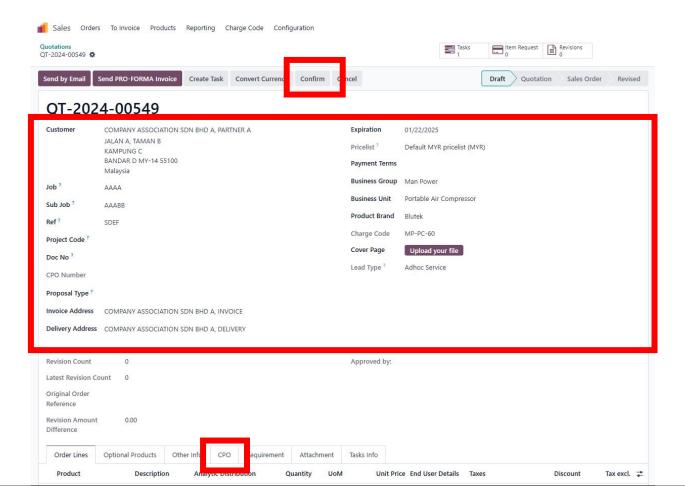
#### **Quotation Status**

- When the quotation has been saved, the quotation overview list will show the status as "Draft". Click into to view the quotation view.
- When the quotation has been confirm, the quotation overview list will show the status as "Sales Order".



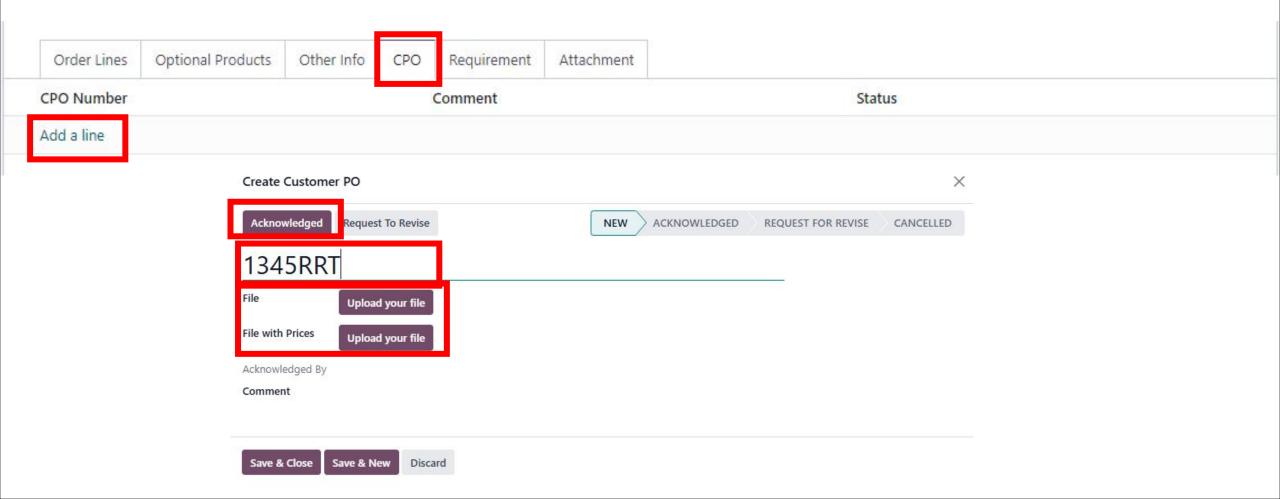
### **Confirm Sales Quotation**

- In this quotation view section, you are still able to edit the information.
- When you make sure all the information are correct. Click "CONFIRM".
- Before confirm quotation, make sure CPO are set up.
- Once's Sales Quotation is confirmed. The Sales quotation will be turning to Sales Order.

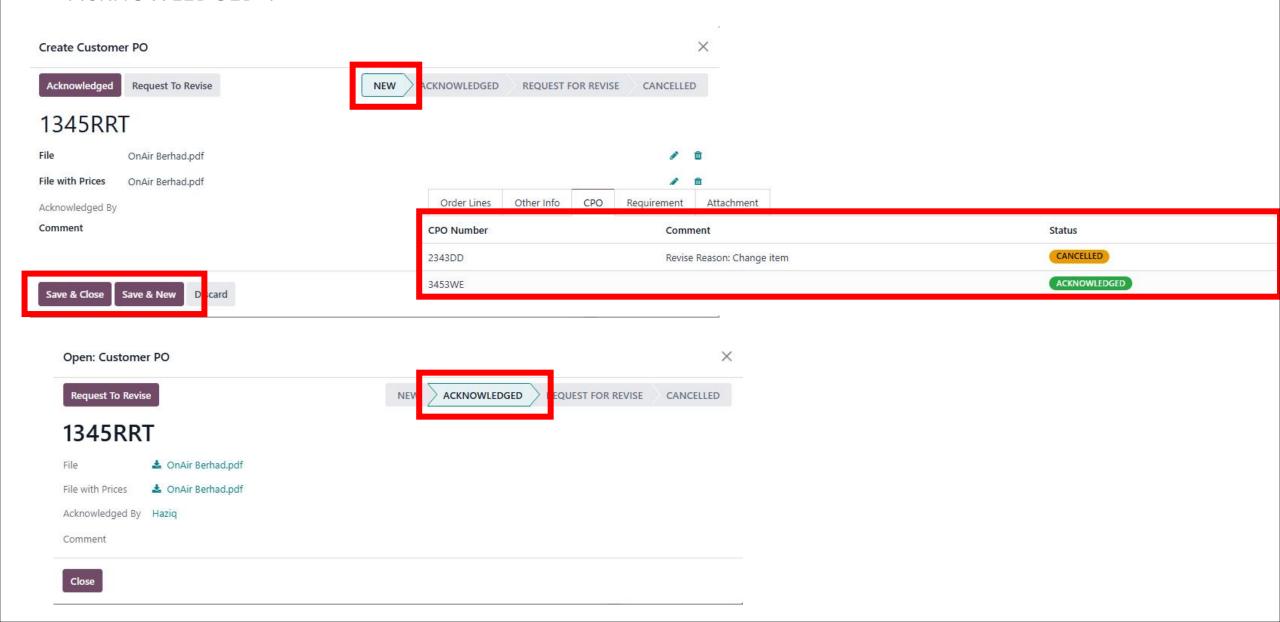


#### **CPO**

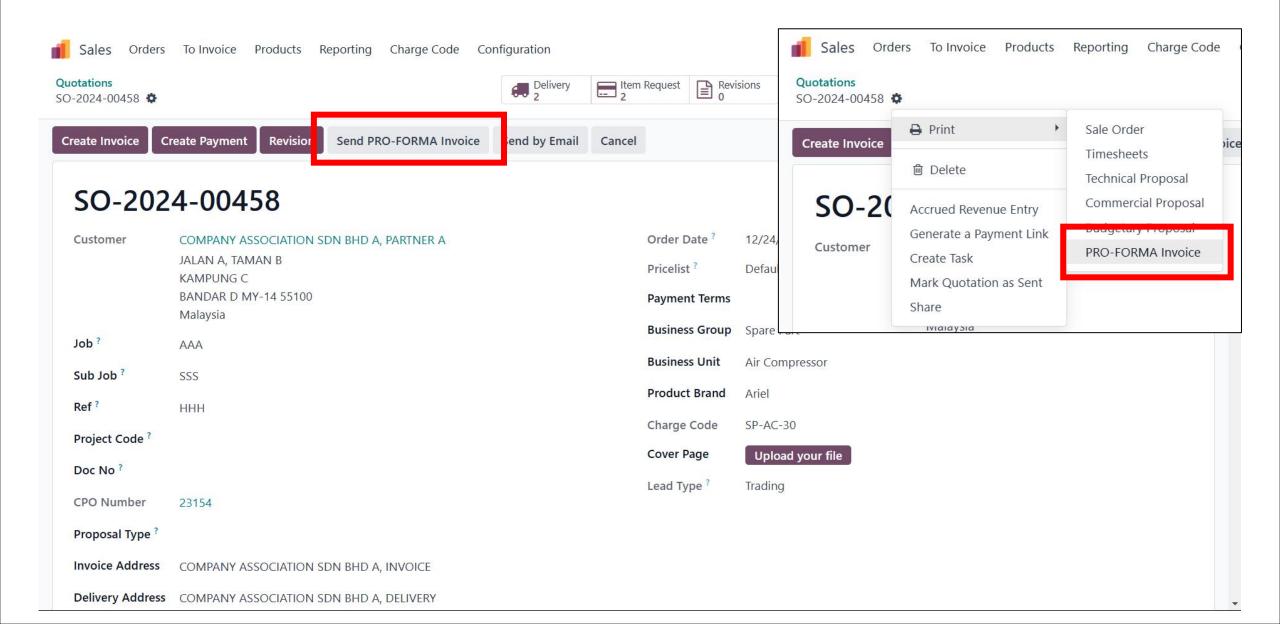
- In CPO section, click "Add a line" to add a CPO number.
- Fill in the CPO number.
- File with prices and without prices are necessary to upload.
- After complete the step above, Click "ACKNOWLEDGED" to acknowledge the CPO.



- Before Acknowledge, the status was new. After Acknowledge, the status will show "ACKNOWLEDGED".
- After Acknowledged the CPO, click "SAVE & CLOSE" to save the CPO. Then the CPO status will show "ACKNOWLEDGED".

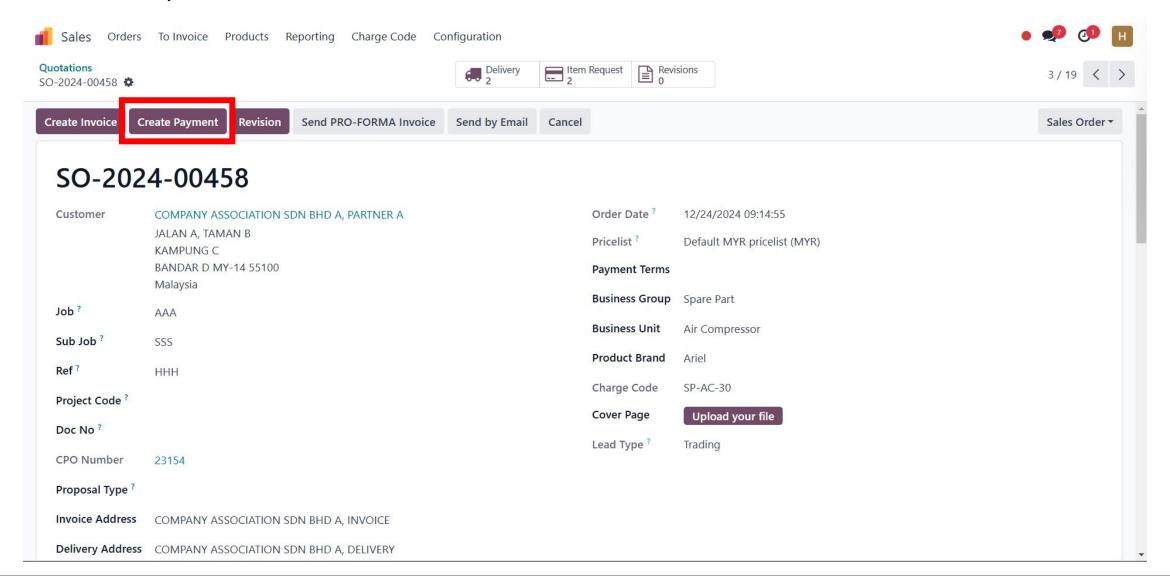


#### Send / Print Proforma Invoice



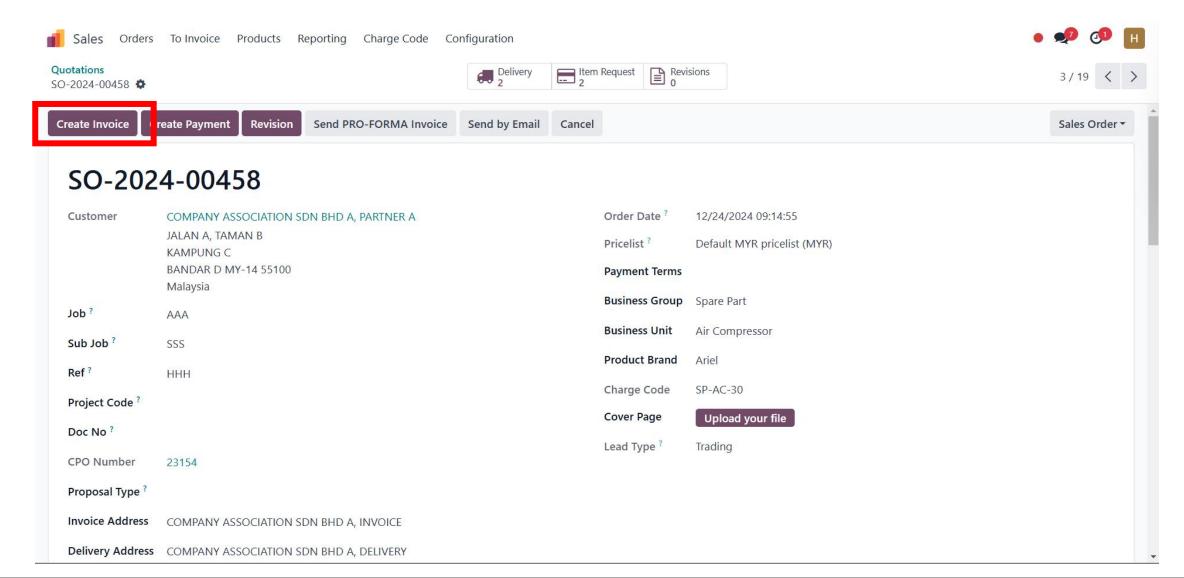
### **Create Payment**

- In this section you will be able to view the sales order and create payment.
- Click "Create Payment" to create invoice.

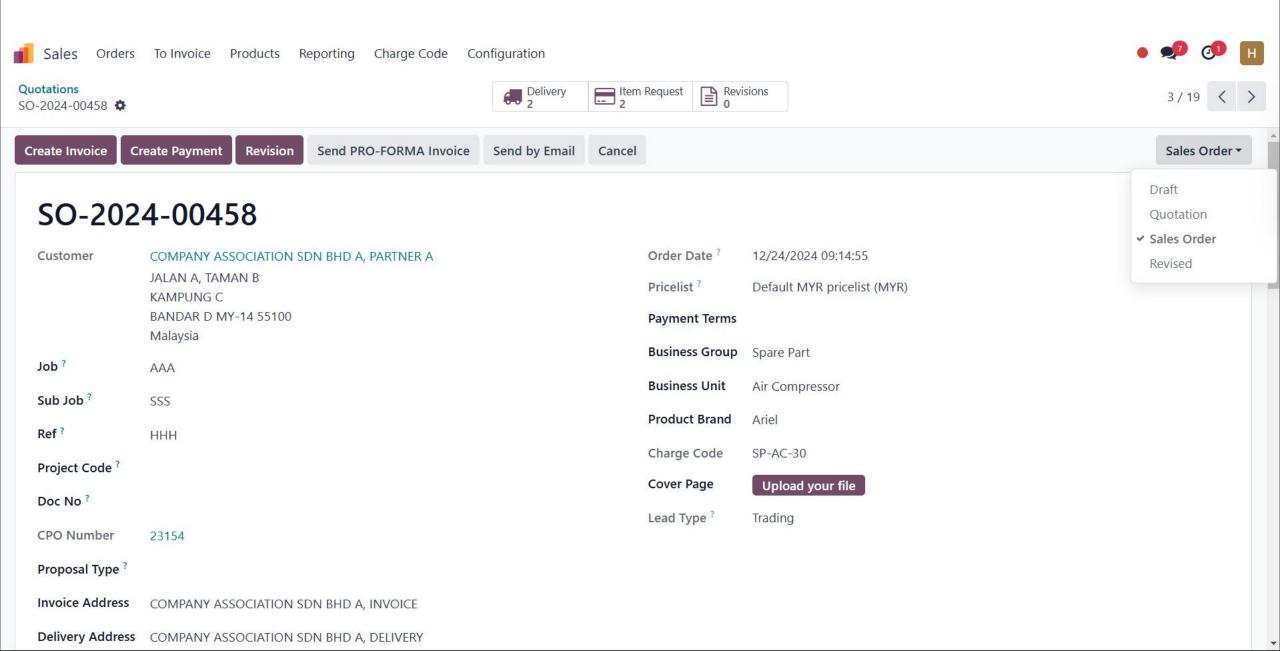


#### **Create Invoice**

- In this section you will be able to view the sales order and create invoice.
- Click "Create Invoice" to create invoice.

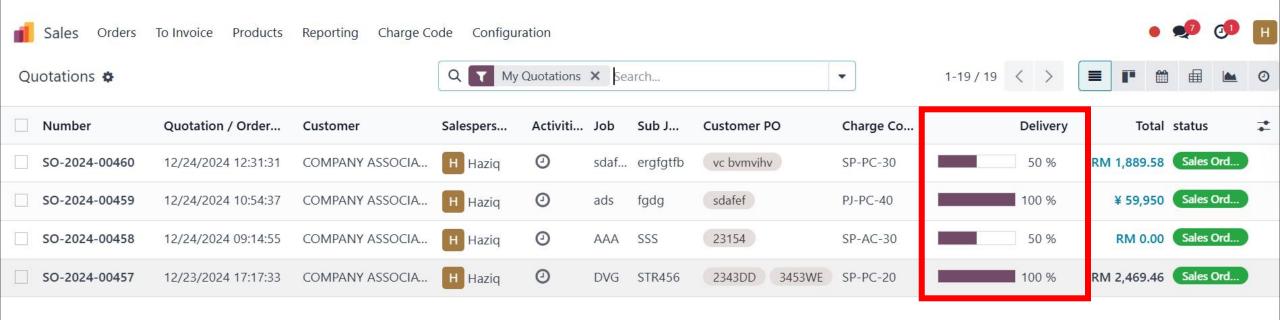


 Once's Sales Quotation is confirmed. The Sales quotation will be turning to Sales Order.



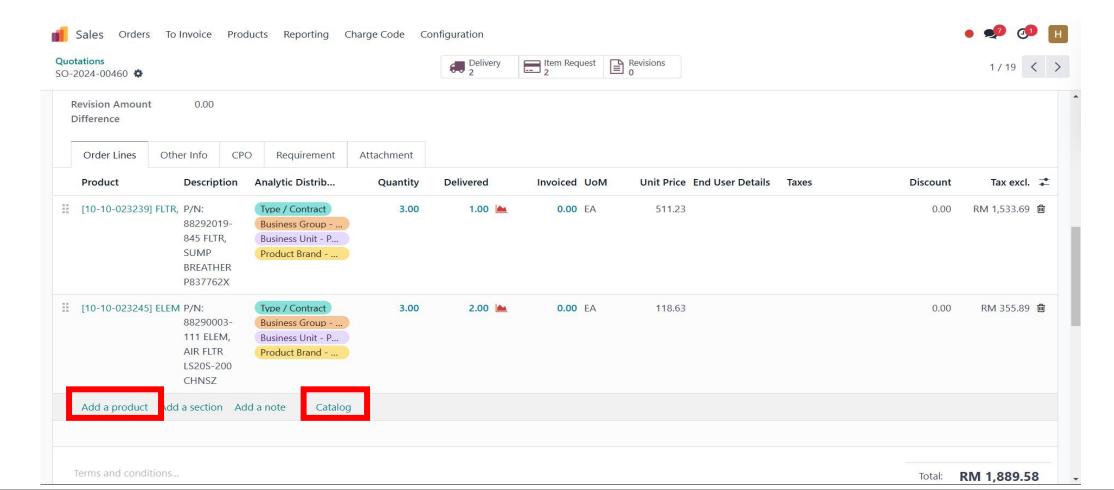
## Tracking status on time delivery

 User are allow to track the status on time delivery in the main quotation page.



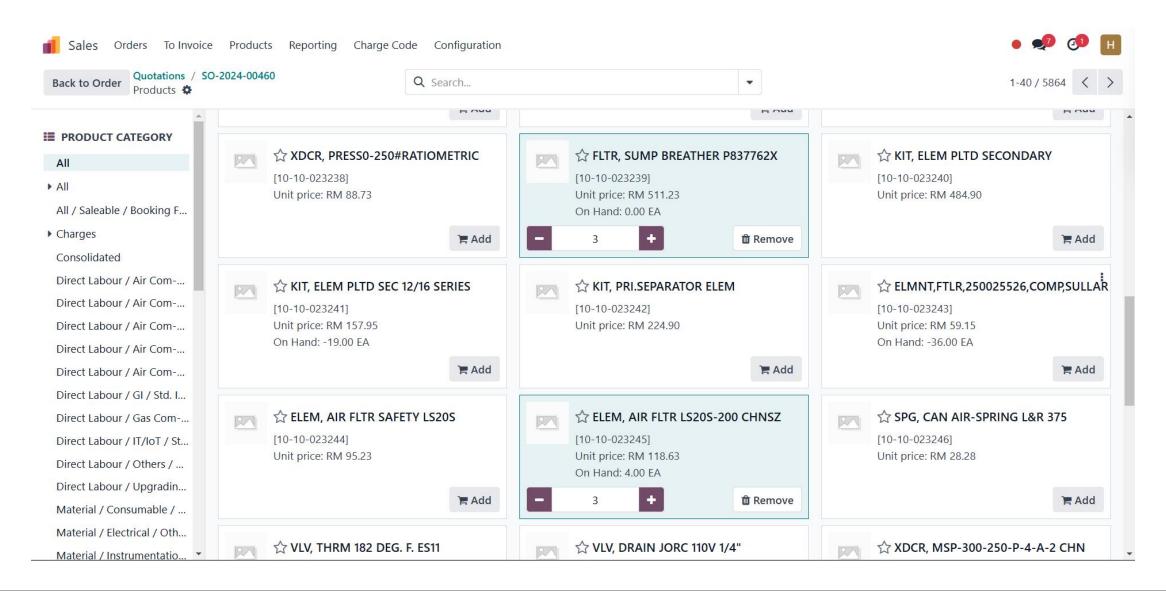
#### Add a Product

Select Click on "Add a Product" on sales Quotation order line to choose existing product or generated a New Product or use "Catalog" to select the product



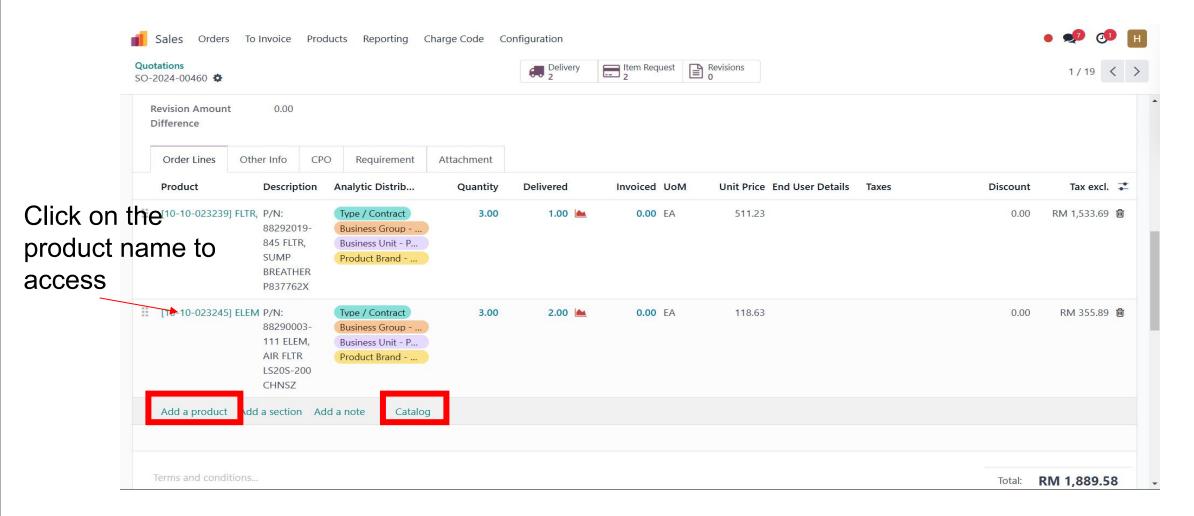
## Add a Product (Catalog)

#### Select product thru catalog

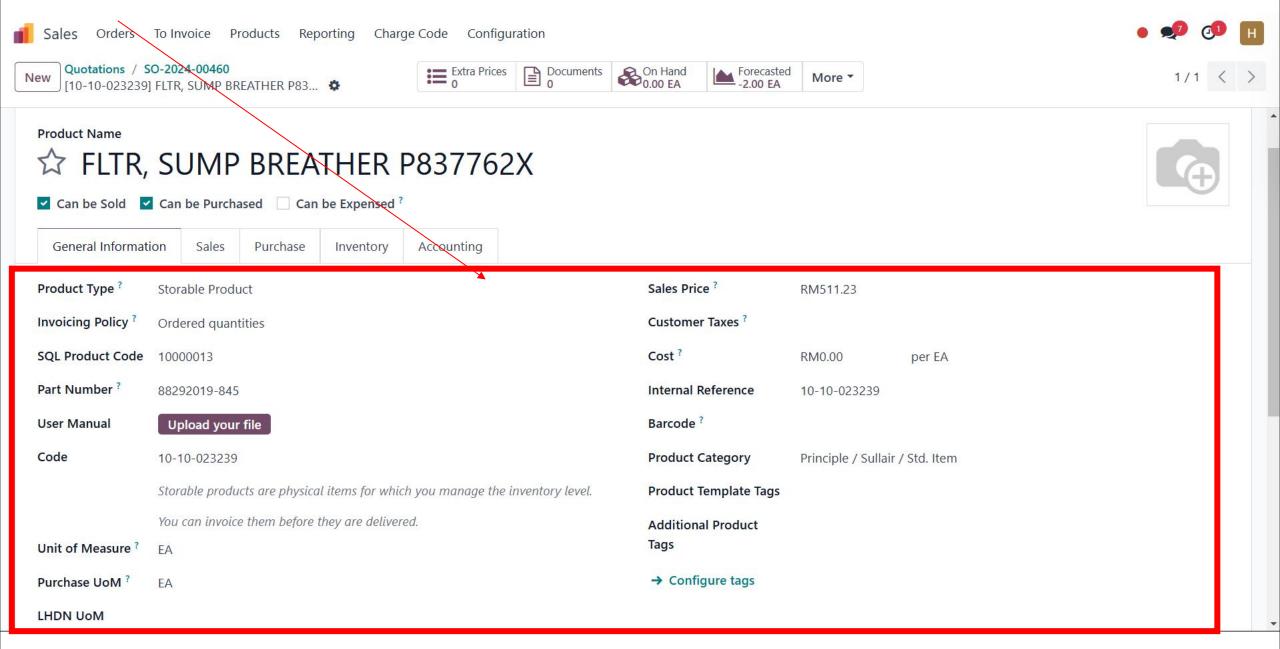


#### **Product General Information**

In sales order line can direct click on product name to access the product form view

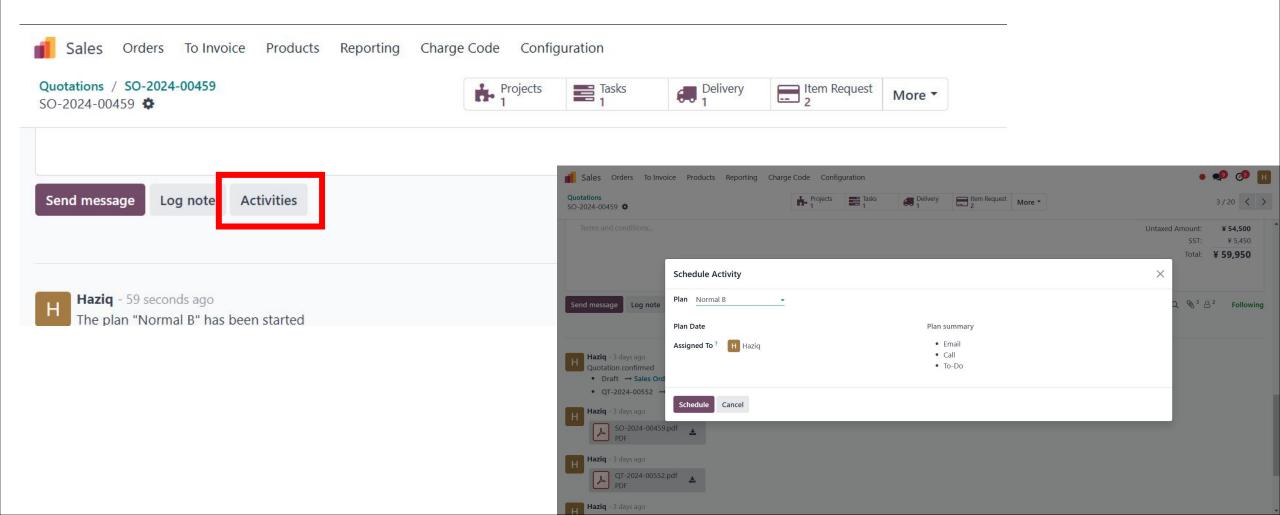


#### Click to edit Product information



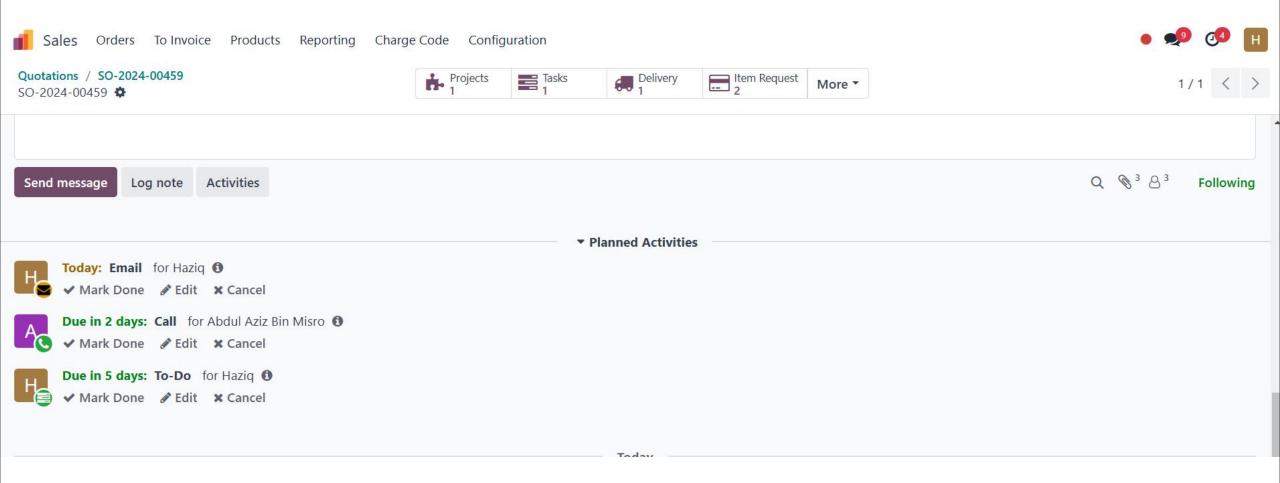
### Activities @ chatter space

• You can schedule **activities** (ex. **Call**, **Meeting**, etc.) per sales order by clicking on the **activities** button on a sales order. Doing so opens a list with already scheduled activities and allows planning **new** activities by clicking **+ Schedule an activity**. On the pop-up window, select the **Activity Type**, enter a **Summary** for that activity, a **Due Date**, and assign it to an employee. According to the **Activity Type**, you may have **additional options** available.



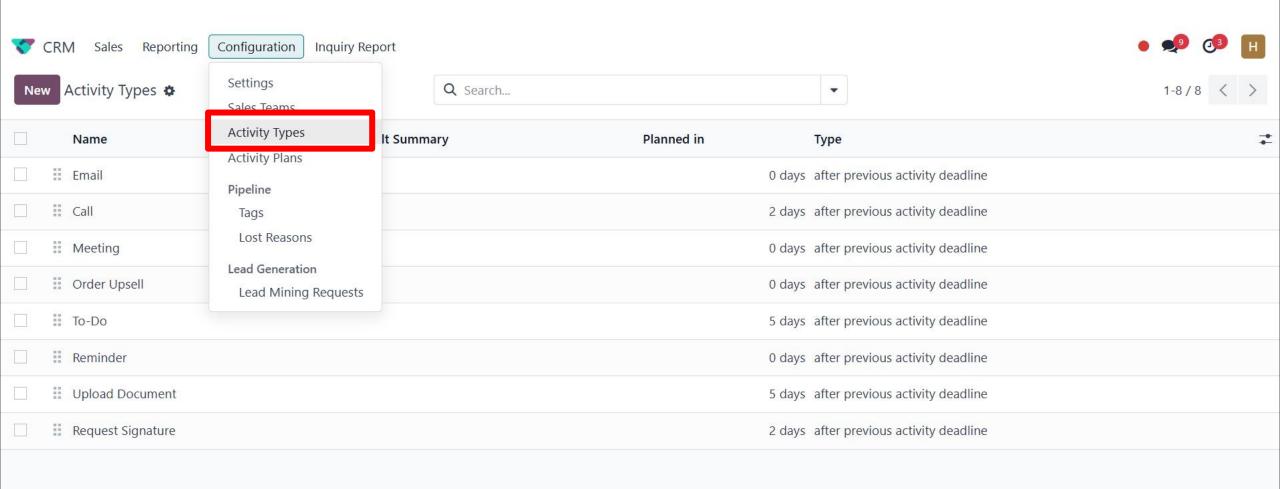
### Activities @ chatter space

• You can schedule **activities** (ex. **Call**, **Meeting**, etc.) per sales order by clicking on the **activities** button on a sales order. Doing so opens a list with already scheduled activities and allows planning **new** activities by clicking **+ Schedule an activity**. On the pop-up window, select the **Activity Type**, enter a **Summary** for that activity, a **Due Date**, and assign it to an employee. According to the **Activity Type**, you may have **additional options** available.



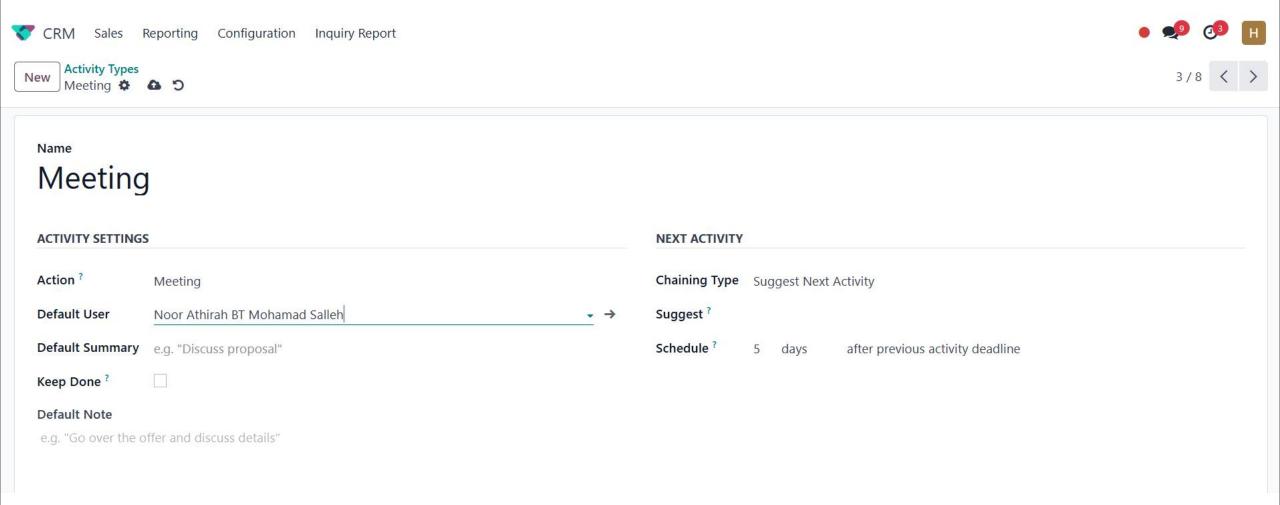
#### **Activities**

You can create more activity type based on your workflow of the business



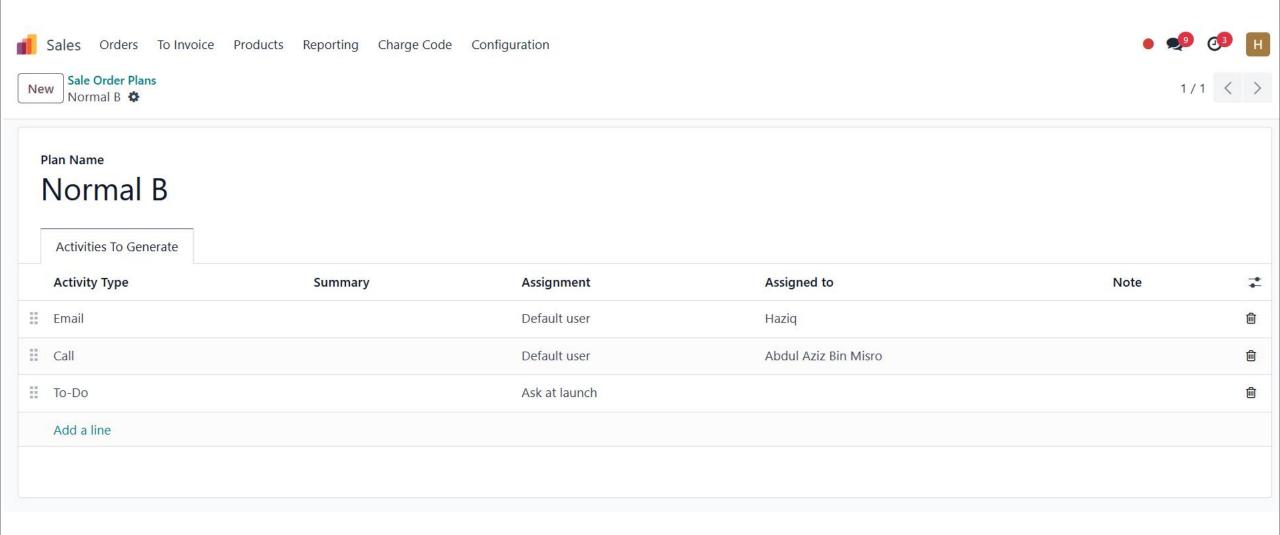
#### **Activities**

- Each activity able to preset the action to be take, the default user that suppose to done the action.
- Chaining type: Whether want to **suggest or trigger** other activity once this activity is done

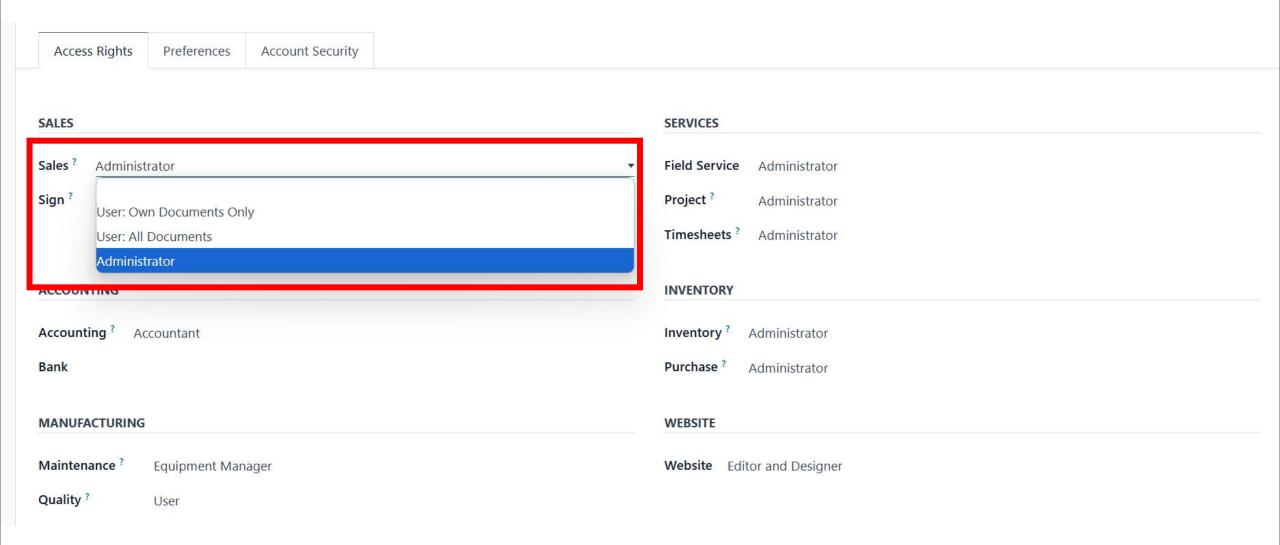


#### **Activities Plan**

• User able to preset the activity plan and assigned the default user to do the task if not it will be assigned to the salesperson of the SO



#### User Access level Module Permission- (Sales)

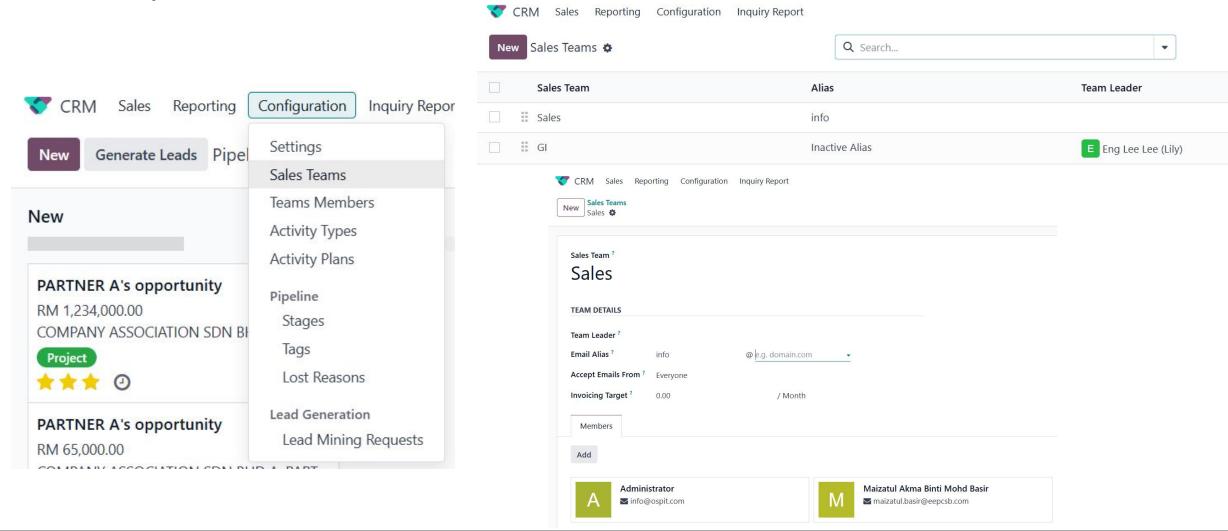


#### Sales teams

 Create the sales team with a leader and can put a invoicing target for that team by monthly

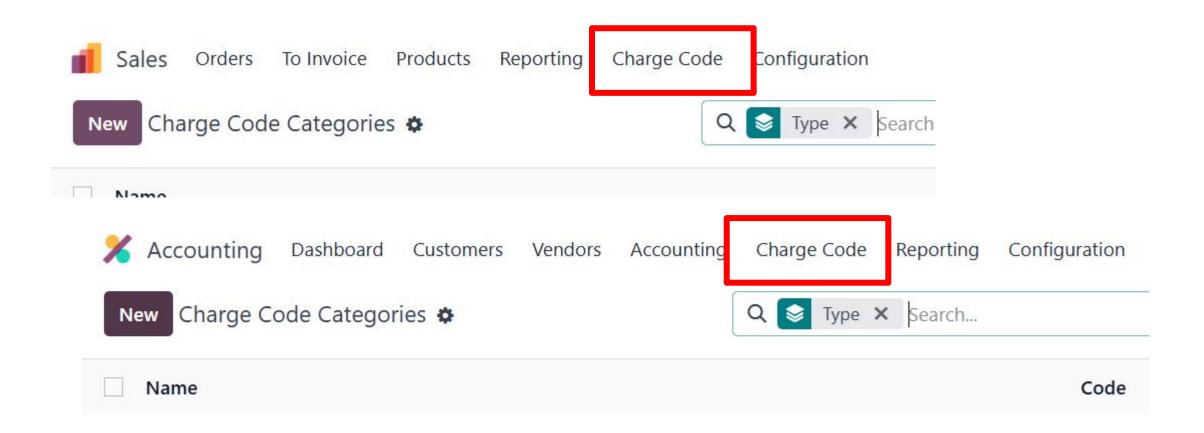
Once have a teams, the salesperson allow to see the opportunity within their team

only



#### **Charge Code**

Sales Team or Finance Team



#### **Table of content**

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2.	Charge Code Definition	-3
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4.	Charge Code Mandatory for Sales Order	5

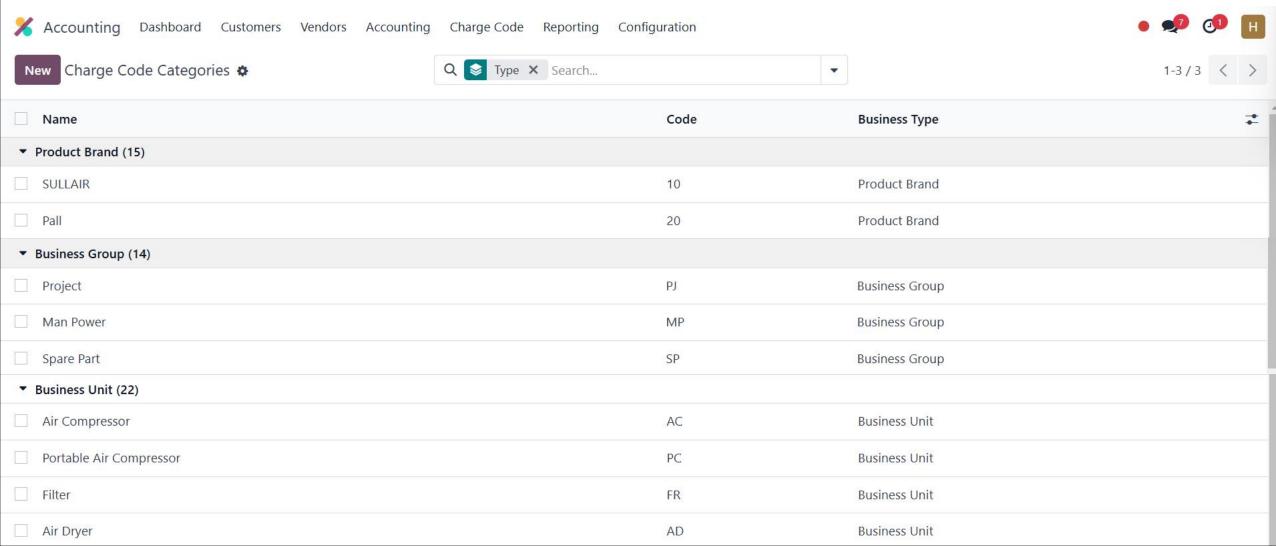
## **Charge Code Definition**

A Charge Code contains information on the Business Group, Business Unit, Product Brand.

E.g.	Business Group	Man Power
	<b>Business Unit</b>	Air Compressor
	Product Brand	SULLAIR
	Charge Code	MP-AC-10

## **Charge Code Maintenance**

Sales > Charge Code



# **Charge Code: Mandatory for Sales Order**

